

## TLI21815 Certificate II in Logistics

### Overview:

This qualification reflects the role of individuals working in a support role in the transport and logistics industry. They are part of a team undertaking a range of known tasks and procedures within their logistics role.

Individuals at this level work under supervision to receive and despatch goods, check documentation, and deliver a service to customers. They follow occupational health and safety procedures and have a good understanding of workplace information and operations.

### Course delivery & structure:

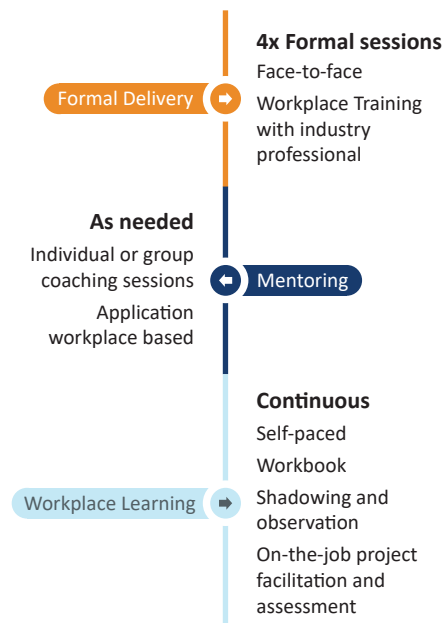
Delivery underpins our philosophy that work is the learning and learning is the work. We deliver a combination of formal training sessions and mentoring. We utilise a mix of on-the-job observation and questioning, and workplace based projects throughout our assessment tasks.

Participants are encouraged to challenge their existing knowledge and extend their boundaries whilst they expand their skill base.

To successfully attain the TLI21815 Certificate II in Logistics, students are required to complete a total of eleven (11) units of competency, comprising of:

- 4 core units;
- 3 technical elective units, and;
- 4 elective units, of which:
  - up to 3 units may be selected from any currently endorsed Training Package or accredited course at the same qualification level.

### Delivery Mode:



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### Duration:

This program is typically delivered over 12-24 months.



### Projects:

We believe to get the most out of a program, training should be applicable to a trainees job role. Projects directly impact and relate to your business.



### Workplace mentors:

a workplace mentor will be assigned from within your business. This ensures that knowledge and skills are reinforced throughout the program.



This nationally recognised qualification is delivered by Flexible Training Solutions RTO ID 6333. It provides skills and knowledge to the industry standard. We actively tailor training for people from diverse backgrounds, including those with disabilities, and encourage all to apply.

**For more information or to get started visit**  
[www.flexibletrainingsolutions.com.au](http://www.flexibletrainingsolutions.com.au)



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### Core Units

TLIF0001	Apply chain of responsibility legislation, regulations and workplace procedures
TLIF1001	Follow work health and safety procedures
TLIG2007	Work in a socially diverse environment
BSBCUS201	Deliver a service to customers

### Technical Elective Units

TLIA2013	Receive goods
TLIA2021	Despatch stock
TLIA2022	Participate in stocktakes
TLIB2001	Check and assess operational capabilities of equipment
TLID1001	Shift materials safely using manual handling methods
TLIF2010	Apply fatigue management strategies
TLIJ2001	Apply quality procedures

### Elective Units

TLIA2014	Use product knowledge to complete work operations
TLIE2001	Present routine workplace information
TLIE2007	Use communication systems
TLIE2008	Process workplace documentation
TLIK2003	Apply keyboard skills
TLIK2010	Use infotechnology devices in the workplace
TLIO2021	Follow security procedures when working with goods and cargo

For more information contact us directly

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