



Flexible Training Solutions

## TLI21616 Certificate II in Warehousing Operations

### Overview:

This qualification reflects the role of individuals working in the warehousing and storage industry.

Individuals at this level generally work within a team, under the supervision of a manager. They may be working to organise stock or pick and process orders, on the floor in a warehouse, or in a store. They can follow occupational health and safety procedures and may be able to work as a forklift operator.

### Course delivery & structure:

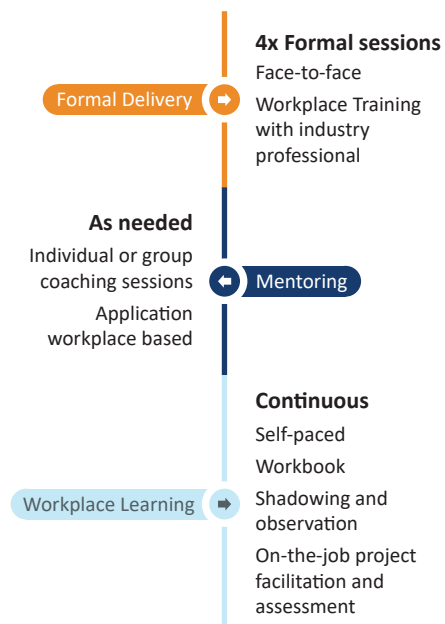
Delivery underpins our philosophy that work is the learning and learning is the work. We deliver a combination of formal training sessions and mentoring. We utilise a mix of on-the-job observation and questioning, and workplace based projects throughout our assessment tasks.

Participants are encouraged to challenge their existing knowledge and extend their boundaries whilst they expand their skill base.

To successfully attain the TLI21616 Certificate II in Warehousing Operations, students are required to complete a total of sixteen (16) units of competency, comprising of:

- 3 core units, and;
- 13 elective units, of which:
  - up to 3 units may be selected from any currently endorsed Training Package or accredited course.

### Delivery Mode:



## TLI21616 Certificate II in Warehousing Operations



### Duration:

This program is typically delivered over 12-24 months.



### Projects:

We believe to get the most out of a program, training should be applicable to a trainees job role. Projects directly impact and relate to your business.



### Workplace mentors:

a workplace mentor will be assigned from within your business. This ensures that knowledge and skills are reinforced throughout the program.



This nationally recognised qualification is delivered by Flexible Training Solutions RTO ID 6333. It provides skills and knowledge to the industry standard. We actively tailor training for people from diverse backgrounds, including those with disabilities, and encourage all to apply.

For more information or to get started visit  
[www.flexibletrainingsolutions.com.au](http://www.flexibletrainingsolutions.com.au)

## TLI21616 Certificate II in Warehousing Operations

### Core Units

TLIF0001	Apply chain of responsibility legislation, regulations and workplace procedures
TLIF1001	Follow work health and safety procedures
TLIL1001	Complete workplace orientation/induction procedures

### Elective Units

TLIA2009	Complete and check import/export documentation
TLIA2011	Package goods
TLIA2012	Pick and process orders
TLIA2013	Receive goods
TLIA2014	Use product knowledge to complete work operations
TLIA3017	Identify products and store to specifications
TLIA2020	Replenish stock
TLIA2021	Despatch stock
TLIA2022	Participate in stocktakes
TLIB2001	Check and assess operational capabilities of equipment
TLIC1051	Operate commercial vehicle
TLID2003	Handle dangerous goods/hazardous substances
TLID2004	Load and unload goods/cargo
TLID2010	Operate a forklift
TLID2013	Move materials mechanically using automated equipment
TLIE2001	Present routine workplace information
TLIE2007	Use communication systems
TLIE2008	Process workplace documentation
TLIF2006	Apply accident-emergency procedures
TLIF2010	Apply fatigue management strategies
TLIF2012	Apply safe procedures when handling/transporting dangerous goods or explosives
TLIF2092	Demonstrate awareness of chain of responsibility regulations
TLIG2007	Work in a socially diverse environment
TLIH2001	Interpret road maps and navigate pre-determined routes
TLIH2003	Prioritise courier/delivery operations
BSBCUS201	Deliver a service to customers
TLIJ2001	Apply quality procedures
TLIK2010	Use infotechnology devices in the workplace
TLIK2003	Apply keyboard skills
TLIL2008	Complete routine administrative tasks
TLIO2021	Follow security procedures when working with goods and cargo
TLIP2024	Conduct financial transactions
TLIP2029	Prepare and process financial documents
TLIP2032	Maintain petty cash account
TLIU2012	Participate in environmentally sustainable work practices

### Imported Elective Units

TLIA1001	Secure cargo
TLID1001	Shift materials safely using manual handling methods
TLIE1003	Participate in basic workplace communication
TLIE1005	Carry out basic workplace calculations
TLIF1002	Conduct housekeeping activities
TLIG1001	Work effectively with others

**For more information contact us directly**

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