

Enrolments and completions by Qualification (National)

RTO Number	6333
RTO Name	FLEXIBLE TRAINING SOLUTIONS PTY LTD
Offshort Indicator	No
Year	2010
State	Use 'Report Avetmiss To' state

Course Enrolments and Completions per State

State	Enrolments			Completions			Rate
	New	Cont.	Total	Succ	Unsucc	Cont.	
National	0	0	0	0	0	0	
VIC	599	300	899	316	113	470	87%
NSW	107	356	463	157	51	255	89%
SATasmania	2	9	11	0	0	11	100%
WASouth Australia	25	136	161	121	15	25	90%
Western Australia	0	0	0	0	0	0	
Northern Territory	18	7	25	18	3	4	88%
New South Wales	283	711	994	319	200	475	80%
Australia Captial Territory	5	0	5	0	0	5	100%
	1039	1519	2558	931	382	1245	85%

NOTE: Only two of the above columns get reported to AQTF:

1. Enrolments = Total Enrolments (New + Continued)
2. Completions = Successful Completions

Module Enrolments and Completions per State

State	Enrolments	Completions	Rate
National	0	0	
Victoria	6073	5858	96.46%
Queensland	4731	4731	100.00%
Tasmania	87	87	100.00%
South Australia	1655	1643	99.27%
Western Australia	0	0	
Northern Territory	383	383	100.00%
New South Wales	8520	8511	99.89%
Australia Captial Territory	5	5	100.00%
	21454	21218	98.90%

Documents Created

Summary Document	I:\icare\aqtf\2010\summary.rtf
Detail Document	I:\icare\aqtf\2010\detail.rtf
Organisation file	I:\icare\aqtf\2010\rto.txt
Qualification activity file	I:\icare\aqtf\2010\course.txt
Units/Modules activity file	I:\icare\aqtf\2010\module.txt

You are currently reading the Summary Document.

The Export files can be imported directly into the *Competency Completion Online System* (<http://rto.ncver.edu.au/>).

AQTF Competency Completion Summary 2010
Course Enrolments and Completions in Victoria

11 October, 2024

Ident	Courses in Victoria	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
BSB30101	Certificate III in Business	0	2	2	0	0	2
BSB30107	Certificate III in Business	11	2	13	6	2	5
BSB30407	Certificate III in Business Administration	1	1	2	0	1	1
BSB40101	Certificate IV in Business	1	0	1	0	0	1
BSB40207	Certificate IV in Business	4	1	5	0	1	4
BSB40507	Certificate IV in Business Administration	3	6	9	2	2	5
BSB40607	Certificate IV in Business Sales	2	0	2	0	0	2
BSB40701	Certificate IV in Business (Marketing)	1	0	1	0	0	1
BSB40807	Certificate IV in Frontline Management	2	2	4	1	0	3
BSB41307	Certificate IV in Marketing	6	0	6	0	0	6
BSB50207	Diploma of Business	101	1	102	22	3	77
BSB50607	Diploma of Human Resources Management	7	0	7	0	0	7
BSB51107	Diploma of Management	28	0	28	1	3	24
BSB51207	Diploma of Marketing	3	0	3	0	0	3
BSB60207	Advanced Diploma of Business	12	0	12	0	2	10
BSB60407	Advanced Diploma of Management	3	0	3	0	0	3
BSB60507	Advanced Diploma of Marketing	1	0	1	0	0	1
SIR30307	Certificate III in Wholesale	4	6	10	0	5	5
TAA40104	Certificate IV in Training and Assessment	9	4	13	8	0	5
TDT30102	Certificate III in Transport and Distribution (Warehousing and Storage)	13	19	32	29	3	0
TDT30202	Certificate III in Transport and Distribution (Road Transport)	25	8	33	31	2	0
TDT31102	Certificate III in Transport and Distribution (Administration)	0	1	1	1	0	0
TDT40102	Certificate IV in Transport and Distribution (Warehousing and Storage)	3	8	11	10	1	0
TDT41102	Certificate IV in Transport and Distribution (Administration)	0	2	2	1	0	1
TLI20207	Certificate II in Transport and Logistics (Road Transport)	5	0	5	0	2	3
TLI21107	Certificate II in Transport and Logistics (Logistics Operations)	1	0	1	0	0	1
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)	207	102	309	118	32	159
TLI30207	Certificate III in Transport and Logistics (Road Transport)	100	65	165	32	36	97
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	13	40	53	33	5	15
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)	18	24	42	19	9	14
TLI40207	Certificate IV in Transport and Logistics (Road Transport)	0	1	1	0	0	1
TLI41107	Certificate IV in Transport and Logistics (Logistics)	1	1	2	1	1	0
TLI50107	Diploma of Logistics	14	0	14	0	0	14
WRW30101	Certificate III in Wholesale Operations	0	4	4	1	3	0
		599	300	899	316	113	470

Course Enrolments and Completions in Queensland

Ident	Courses in Queensland	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
BSB40201	Certificate IV in Business Administration	0	2	2	0	2	0
BSB40207	Certificate IV in Business	1	0	1	1	0	0
BSB40807	Certificate IV in Frontline Management	4	7	11	7	0	4
BSB41004	Certificate IV in Business (Frontline Management)	0	3	3	1	2	0
BSB41007	Certificate IV in Human Resources	0	1	1	1	0	0
BSB50607	Diploma of Human Resources Management	6	0	6	0	0	6
BSB51107	Diploma of Management	7	1	8	1	0	7
TAA40104	Certificate IV in Training and Assessment	1	0	1	1	0	0
TDT30102	Certificate III in Transport and Distribution (Warehousing and Storage)	0	3	3	1	2	0
TDT30202	Certificate III in Transport and Distribution (Road Transport)	0	6	6	0	6	0
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)	68	182	250	111	5	134
TLI30207	Certificate III in Transport and Logistics (Road Transport)	16	120	136	14	27	95
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	3	13	16	0	7	9
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)	1	18	19	19	0	0
		107	356	463	157	51	255

Ident	Courses in Tasmania	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
BSB40507	Certificate IV in Business Administration	2	0	2	0	0	2
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)	0	1	1	0	0	1
TLI30207	Certificate III in Transport and Logistics (Road Transport)	0	6	6	0	0	6
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	0	2	2	0	0	2
		2	9	11	0	0	11

Course Enrolments and Completions in South Australia

Ident	Courses in South Australia	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
BSB40101	Certificate IV in Business	0	1	1	0	1	0
BSB40207	Certificate IV in Business	1	0	1	0	1	0
BSB41004	Certificate IV in Business (Frontline Management)	0	6	6	4	0	2
TDT30102	Certificate III in Transport and Distribution (Warehousing and Storage)	0	4	4	4	0	0
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)	9	46	55	44	0	11
TLI30207	Certificate III in Transport and Logistics (Road Transport)	14	53	67	51	12	4
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	1	12	13	10	1	2
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)	0	2	2	2	0	0
TLI40207	Certificate IV in Transport and Logistics (Road Transport)	0	9	9	3	0	6
TLI41107	Certificate IV in Transport and Logistics (Logistics)	0	3	3	3	0	0
		25	136	161	121	15	25

Course Enrolments and Completions in Northern Territory

Ident	Courses in Northern Territory	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
BSB20107	Certificate II in Business	1	0	1	0	0	1
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)	10	3	13	9	2	2
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	0	2	2	1	1	0
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)	7	1	8	7	0	1
TLI41107	Certificate IV in Transport and Logistics (Logistics)	0	1	1	1	0	0
		18	7	25	18	3	4

Course Enrolments and Completions in New South Wales

Ident	Courses in New South Wales	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
BSB30107	Certificate III in Business	1	3	4	2	2	0
BSB30407	Certificate III in Business Administration	1	0	1	0	0	1
BSB40207	Certificate IV in Business	1	1	2	0	0	2
BSB40507	Certificate IV in Business Administration	0	3	3	2	0	1
BSB40807	Certificate IV in Frontline Management	1	4	5	3	1	1
BSB41004	Certificate IV in Business (Frontline Management)	0	11	11	11	0	0
BSB51107	Diploma of Management	0	42	42	26	16	0
SIR30307	Certificate III in Wholesale	8	0	8	0	8	0
TAA40104	Certificate IV in Training and Assessment	6	26	32	24	2	6
TDT10102	Certificate I in Transport and Distribution (Warehousing and Storage)	0	3	3	0	0	3
TDT30102	Certificate III in Transport and Distribution (Warehousing and Storage)	11	68	79	71	3	5
TDT30202	Certificate III in Transport and Distribution (Road Transport)	15	43	58	55	3	0
TDT31102	Certificate III in Transport and Distribution (Administration)	0	2	2	2	0	0
TDT40102	Certificate IV in Transport and Distribution (Warehousing and Storage)	0	6	6	4	0	2
TDT41102	Certificate IV in Transport and Distribution (Administration)	0	1	1	1	0	0
TLI30107	Certificate III in Transport and Logistics (Warehousing and Storage)	115	370	485	76	128	281
TLI30207	Certificate III in Transport and Logistics (Road Transport)	112	79	191	15	25	151
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	6	20	26	19	1	6
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)	6	29	35	8	11	16
		283	711	994	319	200	475

Ident	Courses in Australia Capital Territory	Enrolments			Completions		
		New	Cont.	Total	Succ	Unsucc	Cont.
TLI30207	Certificate III in Transport and Logistics (Road Transport)	5	0	5	0	0	5
		5	0	5	0	0	5

Course Enrolments and Completions in WA

Ident	Course	Enrolments	Completions
TLI30107	Certificate III Transport and Logistics (Warehousing and Storage)	323	256
TLI31107	Certificate III in Transport and Logistics (Logistics Operations)	48	32
TLI20107	Certificate II in Transport and Logistics (Warehousing and Storage)	4	3
BSB51107	Diploma of Management	4	2
TAA40104	Certificate IV in Training and Assessment	5	4
TLI30207	Certificate III in Transport and Logistics (Road Transport)	66	3
BSB30107	Certificate III in Business	2	2
BSB40507	Certificate IV in Business Administration	3	0
TLI50107	Diploma of Logistics	6	0
BSB50207	Diploma of Business	2	1
BSB50607	Diploma of Human Resources Management	1	1
TLI40107	Certificate IV in Transport and Logistics (Warehousing and Storage)	15	1
BSB30407	Certificate III in Business Administration	1	1
SIR40207	Certificate IV in Retail Management	2	0
		482	306

Module Enrolments and Completions in Victoria

Ident	Modules in Victoria	Enrolments	Completions	Rate
BSBADM101A	Use business equipment and resources	6	6	100.00%
BSBADM305A	Create and use databases	1	1	100.00%
BSBADM307B	Organise Schedules	1	1	100.00%
BSBADM311A	Maintain Business Resources	2	2	100.00%
BSBADM404A	Develop and use complex spreadsheets	1	1	100.00%
BSBADM405B	Organise Meetings	4	2	50.00%
BSBADM406B	Organise Business Travel	2	1	50.00%
BSBADM409A	Coordinate Business Resources	1	1	100.00%
BSBADM506B	Manage business document design and development	28	28	100.00%
BSBADV507B	Develop a media plan	30	30	100.00%
BSBADV512A	Develop an advertising strategy and brief	28	28	100.00%
BSBCMM301A	Process Customer Complaints	4	4	100.00%
BSBCMM401A	Make a Presentation	2	2	100.00%
BSBCMN102A	Complete daily work activities	1	1	100.00%
BSBCMN209A	Provide information to clients	3	3	100.00%
BSBCMN212A	Handle mail	1	1	100.00%
BSBCMN302A	Organise personal work priorities and development	69	69	100.00%
BSBCMN304A	Contribute to personal skill development and learning	1	1	100.00%
BSBCMN305A	Organise workplace information	1	1	100.00%
BSBCMN306A	Produce business documents	1	1	100.00%
BSBCMN310A	Deliver and monitor a service to customers	3	3	100.00%
BSBCMN311A	Maintain workplace safety	2	2	100.00%
BSBCMN316A	Process customer complaints	1	1	100.00%
BSBCMN317A	Meet customer needs and expectations	1	1	100.00%
BSBCMN320A	Maintain first aid equipment and resources	1	1	100.00%
BSBCMN410A	Coordinate implementation of customer service strategies	1	1	100.00%
BSBCUS201A	Deliver a service to customers	34	34	100.00%
BSBCUS301A	Deliver and Monitor a Service to Customers	78	77	98.72%
BSBCUS401A	Coordinate Implementation of Customer Service Strategies	3	3	100.00%
BSBCUS402A	Address Customer Needs	7	7	100.00%
BSBCUS403A	Implement Customer Service Standards	3	3	100.00%
BSBCUS501A	Manage quality customer service	9	9	100.00%
BSBDIV301A	Work Effectively with Diversity	4	4	100.00%
BSBEBUS301A	Search and assess on line business information	1	1	100.00%
BSBFIA301A	Maintain Financial Records	4	3	75.00%
BSBFIA302A	Process Payroll	2	2	100.00%
BSBFIA303A	Process Accounts Payable and Receivable	4	4	100.00%
BSBFIA304A	Maintain a General Ledger	3	3	100.00%
BSBFIA401A	Prepare Financial Reports	2	0	0.00%
BSBFIA402A	Report on Financial Activity	2	0	0.00%
BSBFLM303A	Contribute to effective workplace relationships	1	1	100.00%
BSBFLM303C	Contribute to Effective Workplace Relationships	11	11	100.00%
BSBFLM305C	Support Operational Plan	18	18	100.00%
BSBFLM309C	Support Continuous Improvement Systems and Processes	18	18	100.00%
BSBFLM403B	Implement effective workplace relationships	11	11	100.00%
BSBFLM412A	Promote team effectiveness	10	10	100.00%
BSBHR402A	Recruit and select personnel	1	1	100.00%
BSBHRM402A	Recruit, Select and Induct Staff	1	1	100.00%
BSBHRM501A	Manage human resources services	5	1	20.00%
BSBHRM502A	Manage human resources management information systems	1	1	100.00%
BSBHRM503A	Manage performance management systems	1	1	100.00%
BSBHRM504A	Manage workforce planning	1	1	100.00%
BSBHRM505A	Manage remuneration and employee benefits	1	1	100.00%
BSBHRM506A	Manage recruitment selection and induction processes	33	33	100.00%
BSBHRM510A	Manage mediation processes	1	1	100.00%
BSBIND201A	Work effectively in a business environment	4	4	100.00%
BSBINM201A	Process and maintain workplace information	4	4	100.00%
BSBINM301A	Organise Workplace Information	7	7	100.00%
BSBINM302A	Utilise a Knowledge Management System	1	1	100.00%
BSBINM401A	Implement Workplace Information System	3	2	66.67%
BSBINN301A	Promote Innovation in a Team Environment	7	6	85.71%
BSBINN502A	Build and sustain an innovative work environment	1	1	100.00%
BSBITA401A	Design Databases	2	2	100.00%
BSBITU202A	Create and use spreadsheets	1	1	100.00%
BSBITU301A	Create and Use Databases	4	2	50.00%
BSBITU302A	Create Electronic Presentations	4	4	100.00%
BSBITU303A	Design and Produce Text Documents	4	4	100.00%
BSBITU304A	Produce Spreadsheets	9	9	100.00%
BSBITU306A	Design and Produce Business Documents	2	1	50.00%
BSBITU307A	Develop Keyboarding Speed and Accuracy	1	0	0.00%
BSBITU309A	Produce Desktop Published Documents	1	1	100.00%
BSBITU401A	Design and Develop Complex Text Documents	5	3	60.00%
BSBITU402A	Develop and Use Complex Spreadsheets	7	7	100.00%
BSBITU404A	Produce Complex Desktop Published Documents	3	2	66.67%
BSBLED501A	Develop a workplace learning environment	7	7	100.00%
BSBLED502A	Manage programs that promote personal effectiveness	35	35	100.00%

Ident	Modules in Victoria	Enrolments	Completions	Rate
BSBMGT401A	Show Leadership in the Workplace	1	1	100.00%
BSBMGT403A	Implement Continuous Improvement	1	1	100.00%
BSBMGT502B	Manage people performance	12	12	100.00%
BSBMGT515A	Manage operational plan	4	2	50.00%
BSBMGT516A	Facilitate continuous improvement	6	6	100.00%
BSBMKG401B	Profile the Market	1	0	0.00%
BSBMKG413A	Promote Products and Services	2	1	50.00%
BSBMKG414A	Undertake Marketing Activities	1	1	100.00%
BSBOHS201A	Participate in OHS Processes	9	8	88.89%
BSBOHS407A	Monitor a Safe Workplace	4	1	25.00%
BSBOHS509A	Ensure a safe workplace	3	2	66.67%
BSBPMG510A	Manage Projects	38	38	100.00%
BSBPRO301A	Recommend Product and Services	3	3	100.00%
BSBPRO401A	Develop Product Knowledge	1	1	100.00%
BSBPUR301B	Purchase Goods and Services	2	2	100.00%
BSBRES401A	Analyse and Present Research Information	1	1	100.00%
BSBRISK401A	Identify Risk and Apply Risk Management Processes	1	1	100.00%
BSBRISK501A	Manage risk	37	36	97.30%
BSBSLS405A	Support Post-Sale Activities	2	2	100.00%
BSBSUS201A	Participate in Environmentally Sustainable Work Practices	4	4	100.00%
BSBSUS301A	Implement and Monitor Environmentally Sustainable Work Practices	1	1	100.00%
BSBWOR202A	Organise and complete daily work activities	5	5	100.00%
BSBWOR301A	Organise Personal Work Priorities and Development	154	152	98.70%
BSBWOR402A	Promote Team Effectiveness	1	1	100.00%
BSBWOR501A	Manage personal work priorities and professional development	61	52	85.25%
BSBWOR502A	Ensure team effectiveness	2	2	100.00%
BSBWRK509A	Manage industrial relations	2	2	100.00%
BSBWRT301A	Write Simple Documents	1	1	100.00%
BSBWRT401A	Write Complex Documents	2	1	50.00%
SIRWSLS003A	Optimise customer and territory coverage	4	2	50.00%
SIRXCCS006A	Maintain business to business relationships	7	6	85.71%
SIRXFIN001A	Balance point-of-sale terminal	1	1	100.00%
SIRXFIN003A	Produce financial reports	1	1	100.00%
SIRXINV002A	Maintain and order stock	2	2	100.00%
SIRXSL004A	Build relationships with customers	6	4	66.67%
TAAASS401C	Plan and organise assessment	7	7	100.00%
TAAASS402C	Assess competence	7	7	100.00%
TAAASS403B	Develop assessment tools	8	8	100.00%
TAAASS404B	Participate in assessment validation	9	9	100.00%
TAADEL301C	Provide training through instruction and demonstration of work skills	8	8	100.00%
TAADEL401B	Plan and organise group-based delivery	8	8	100.00%
TAADEL402B	Facilitate group-based learning	8	8	100.00%
TAADEL403B	Facilitate individual learning	7	7	100.00%
TAADEL404B	Facilitate work-based learning	8	8	100.00%
TAADES401B	Use Training Packages to meet client needs	8	8	100.00%
TAADES402B	Design and develop learning programs	7	7	100.00%
TAAENV401B	Work effectively in vocational education and training	8	8	100.00%
TAAENV402B	Foster and promote an inclusive learning culture	8	8	100.00%
TAAENV403B	Ensure a healthy and safe learning environment	8	8	100.00%
TDTA1197B	Package Goods	4	4	100.00%
TDTA1297B	Pick and Process Orders	5	5	100.00%
TDTA1397B	Receive Goods	2	2	100.00%
TDTA1497B	Use Product Knowledge to Complete Work Operations	5	5	100.00%
TDTA1597B	Complete Receipt/Despatch Documentation	21	21	100.00%
TDTA1797B	Apply Product Knowledge to Organise Work Operations	18	17	94.44%
TDTA1897B	Organise Despatch Operations	1	1	100.00%
TDTA2097B	Replenish Stock	1	1	100.00%
TDTA2197B	Despatch Stock	2	2	100.00%
TDTA2297B	Participate in Stocktakes	1	1	100.00%
TDTA2698B	Monitor Storage Facilities	2	2	100.00%
TDTA3198B	Consolidate freight	5	4	80.00%
TDTA3298B	Organise transport of freight or goods	2	1	50.00%
TDTA597B	Check and evaluate records and documentation	2	2	100.00%
TDTB197B	Check and Assess Operational Capabilities of Equipment	4	4	100.00%
TDTC297B	Drive Light Rigid Vehicle	1	1	100.00%
TDTC397B	Drive Medium Rigid Vehicle	27	27	100.00%
TDTC497C	Drive heavy Rigid Vehicle	1	1	100.00%
TDTD1097B	Operate a Forklift	1	1	100.00%
TDTD1397B	Move Materials Mechanically Using Automated Equipment	5	5	100.00%
TDTD197B	Shift Materials Safely Using Manual Handling Methods	1	1	100.00%
TDTD297B	Shift a Load Using Manually-Operated Equipment	1	1	100.00%
TDTD497B	Load and Unload Goods/Cargo	1	1	100.00%
TDTE1298B	Consolidate Manifest Documentation	1	1	100.00%
TDTE1398B	Apply Workplace Statistics	1	1	100.00%
TDTE297B	Estimate/Calculate Mass, Area and Quantify Dimensions	16	16	100.00%
TDTE397B	Participate in Basic Workplace Communication	3	3	100.00%
TDTE497B	Prepare Workplace Documents	23	22	95.65%
TDTE597B	Carry Out Basic Workplace Calculations	2	2	100.00%

Ident	Modules in Victoria	Enrolments	Completions	Rate
TDTE697C	Collect, Analyse and Present Workplace Data and Information	2	2	100.00%
TDTE701A	Use Communication Systems	35	33	94.29%
TDTE897B	Process Workplace Documentation	5	5	100.00%
TDTF1097B	Apply Fatigue Management Strategies	2	2	100.00%
TDTF1397B	Coordinate breakdowns and emergencies	5	5	100.00%
TDTF1498B	Develop and Maintain a Safe Workplace	1	1	100.00%
TDTF197B	Follow OHS Procedures	2	2	100.00%
TDTF297B	Conduct Housekeeping Activities	2	2	100.00%
TDTF397B	Implement and Monitor OHS Procedures	1	1	100.00%
TDTF697B	Apply Accident-Emergency Procedures	7	6	85.71%
TDTF797B	Implement and Coordinate Emergency/Accident Procedures	4	3	75.00%
TDTG197B	Work Effectively with Others	3	3	100.00%
TDTG297B	Lead a Work Team or Group	4	4	100.00%
TDTG698B	Facilitate Work Teams	9	7	77.78%
TDTG701A	Work in a Socially Diverse Environment	4	4	100.00%
TDTGCSO04A	Meet Customer Needs and Expectations	1	1	100.00%
TDTGCSO3A	Process Customer Complaints	2	2	100.00%
TDTH297C	Plan and navigate routes	31	30	96.77%
TDTI197C	Coordinate Quality Customer Service	2	2	100.00%
TDTI297C	Apply Customer Service Skills	12	12	100.00%
TDTI197B	Apply Quality Procedures	35	34	97.14%
TDTI297B	Apply Quality Systems	36	36	100.00%
TDTK197B	Use Infotechnology Devices and Computer Applications in the Workplace	6	6	100.00%
TDTK397B	Apply Keyboard Skills	1	1	100.00%
TDTL1098B	Assess and confirm customer transport requirements	1	1	100.00%
TDTL197B	Complete Workplace Orientation/Induction Procedures	2	1	50.00%
TDTL3301A	Promote Effective Workplace Practice	4	4	100.00%
TDTL3701A	Apply and amend rosters	4	3	75.00%
TDTL397B	Conduct Induction Process	1	1	100.00%
TDTL597C	Apply Conflict/Grievance Resolution Strategies	5	5	100.00%
TDTL898B	Complete Routine Administrative Tasks	1	1	100.00%
TDTL998B	Manage personal work priorities and professional development	4	4	100.00%
TDTP197B	Develop Plans to Meet Customer and Organisation Needs	2	1	50.00%
TDTP598B	Manage workplace information	3	3	100.00%
TLIA107C	Secure Cargo	2	2	100.00%
TLIA1107C	Package Goods	100	97	97.00%
TLIA1207C	Pick and Process Orders	132	130	98.48%
TLIA1307C	Receive Goods	11	9	81.82%
TLIA1407C	Use Product Knowledge to Complete Work Operations	161	159	98.76%
TLIA1507C	Complete Receipt/Despatch Documentation	23	23	100.00%
TLIA1607C	Use Inventory Systems to Organise Stock Control	2	2	100.00%
TLIA1707C	Apply Product Knowledge to Organise Work Operations	143	141	98.60%
TLIA1807C	Organise Despatch Operations	3	3	100.00%
TLIA2007C	Replenish Stock	43	38	88.37%
TLIA2107C	Despatch Stock	15	13	86.67%
TLIA2207C	Participate in Stocktakes	11	11	100.00%
TLIA2307C	Coordinate Stocktakes	1	1	100.00%
TLIA2607C	Monitor Storage Facilities	29	29	100.00%
TLIA3107C	Consolidate Freight	2	1	50.00%
TLIA3207C	Organise Transport of Freight or Goods	2	0	0.00%
TLIA3907B	Receive and Store Stock	8	8	100.00%
TLIA507C	Check and Evaluate Records and Documentation	2	2	100.00%
TLIB107C	Check and Assess Operational Capabilities of Equipment	150	148	98.67%
TLIB207C	Test Equipment and Isolate Faults	1	1	100.00%
TLIB2807B	Maintain and Use Hand Tools	1	0	0.00%
TLIB407C	Carry Out Vehicle Inspection	45	44	97.78%
TLIC107C	Drive Vehicle	28	28	100.00%
TLIC1307C	Ride Courier/Delivery Bicycle	1	0	0.00%
TLID1007C	Operate a Forklift	58	58	100.00%
TLID107C	Shift Materials Safely Using Manual Handling Methods	206	197	95.63%
TLID1207C	Operate Specialised Load Shifting Equipment	1	1	100.00%
TLID1307C	Move Materials Mechanically using Automated Equipment	152	148	97.37%
TLID207C	Shift a Load Using Manually-Operated Equipment	157	134	85.35%
TLID2907C	Prepare Articles for Delivery	2	2	100.00%
TLID307D	Handle Dangerous Goods/Hazardous Substances	1	1	100.00%
TLID407C	Load and Unload Goods/Cargo	7	7	100.00%
TLIE107C	Present Routine Workplace Information	85	84	98.82%
TLIE1207C	Consolidate Manifest Documentation	75	74	98.67%
TLIE1307C	Apply Workplace Statistics	1	1	100.00%
TLIE1807B	Maintain Freight Records	1	1	100.00%
TLIE207C	Estimate/Calculate Mass, Area and Quantify Dimensions	134	128	95.52%
TLIE307C	Participate in Basic Workplace Communication	226	203	89.82%
TLIE407C	Prepare Workplace Documents	161	157	97.52%
TLIE507C	Carry Out Basic Workplace Calculations	47	46	97.87%
TLIE607D	Collect, Analyse and Present Workplace Data and Information	6	6	100.00%
TLIE707B	Use Communication Systems	167	164	98.20%
TLIE807C	Process Workplace Documentation	122	120	98.36%
TLIF1007C	Apply Fatigue Management Strategies	106	105	99.06%

Ident	Modules in Victoria	Enrolments	Completions	Rate
TLIF107C	Follow occupational health and safety procedures	252	242	96.03%
TLIF1407C	Develop and Maintain a Safe Workplace	10	10	100.00%
TLIF207C	Conduct Housekeeping Activities	252	248	98.41%
TLIF307C	Implement and monitor occupational health and safety procedures	20	20	100.00%
TLIF407C	Organise OH&S Procedures in the Workplace	1	0	0.00%
TLIF607C	Apply Accident-Emergency Procedures	129	124	96.12%
TLIF6207A	Apply Awareness of Safeworking Rules and Regulations	1	1	100.00%
TLIF6707A	Implement safety stock systems	1	1	100.00%
TLIF707C	Implement and Coordinate Accident-Emergency Procedures	9	7	77.78%
TLIG107C	Work Effectively with Others	230	226	98.26%
TLIG207C	Lead a Work Team or Group	24	24	100.00%
TLIG607C	Facilitate Work Teams	21	21	100.00%
TLIG707B	Work in a Socially Diverse Environment	159	155	97.48%
TLIH107D	Interpret Road Maps and Navigate Pre-Determined Routes	32	32	100.00%
TLIH307C	Prioritise Courier/Delivery Operations	1	1	100.00%
TLII107D	Coordinate Quality Customer Service	1	1	100.00%
TLII1807B	Manage customer service	1	1	100.00%
TLII207D	Apply Customer Service Skills	46	46	100.00%
TLII607C	Provide Freight Forwarding Services to Customers	9	9	100.00%
TLII707D	Provide Freight Forwarding Information to Customers	1	1	100.00%
TLIJ107C	Apply Quality Procedures	37	36	97.30%
TLIJ207C	Apply Quality Systems	170	168	98.82%
TLIJ807A	Implement and monitor inbound QA systems	1	1	100.00%
TLIK107C	Use Infotechnology Devices and Computer Applications in the Workplace	201	197	98.01%
TLIK307C	Apply Keyboard Skills	36	36	100.00%
TLIL107C	Complete Workplace Orientation/Induction Procedures	222	218	98.20%
TLIL3107B	Monitor and Process Attendance Records	1	1	100.00%
TLIL3307B	Promote Effective Workplace Practice	10	10	100.00%
TLIL3707B	Apply and Amend Rosters	12	10	83.33%
TLIL507D	Apply Conflict/Grievance Resolution Strategies	5	3	60.00%
TLIL5507A	Manage a supply chain	1	1	100.00%
TLIL5807A	Plan a career in logistics	1	1	100.00%
TLIL807C	Complete Routine Administrative Tasks	18	18	100.00%
TLIL907C	Manage Personal Work Priorities and Professional Development	14	13	92.86%
TLIO1707A	Manage security of storage facilities	1	1	100.00%
TLIO207D	Follow Security Procedures	1	1	100.00%
TLIO507C	Plan and manage security procedures for the enterprise	1	1	100.00%
TLIP107C	Develop Plans to Meet Customer and Organisation Needs	3	3	100.00%
TLIP1307A	Implement and monitor logistics planning and process	1	1	100.00%
TLIP507C	Manage Workplace Information	10	10	100.00%
TLIQ1007B	Maintain Customer Credit Accounts and Services	1	1	100.00%
TLIQ1207B	Sell Products and Services	1	1	100.00%
TLIR1407A	Manage suppliers	1	1	100.00%
TLIR307C	Negotiate a contract	1	1	100.00%
TLIR507A	Manage a contract	1	1	100.00%
TLIR807A	Implement and supervise stocktaking procedures	1	1	100.00%
TLIT107C	Capture Records into a Records Keeping System	1	1	100.00%
TLIT407C	Maintain Control of Records	1	1	100.00%
TLIT507C	Provide Information from and about Records	4	4	100.00%
TLIU107B	Implement and Monitor Environmental Protection Policies and Procedures	1	0	0.00%
WRRCS.1A	Communicate in the workplace	2	2	100.00%
WRRLP.3A	Maintain store safety	1	1	100.00%
WRRLP.4A	Maintain store security	1	1	100.00%
WRRLP.5A	Apply store security systems and procedures	1	1	100.00%
WRRM.2A	Perform routine housekeeping duties	2	2	100.00%
WRRM.4A	Co-ordinate housekeeping	1	1	100.00%
WRWOP201A	Comply with legislative requirements impacting business activities	1	1	100.00%
WRWPL201A	Access product and service performance data	1	1	100.00%
WRWSL201A	Sell products and services to business customers	1	1	100.00%
WRWSL203A	Use computers as part of business and e-commerce processes	1	1	100.00%
WRWWS201A	Confirm wholesale business practices	1	1	100.00%
WRWWS302A	Maintain business to business relationships	2	2	100.00%
		6073	5858	96.46%

Module Enrolments and Completions in Queensland

Ident	Modules in Queensland	Enrolments	Completions	Rate
BSBADM101A	Use business equipment and resources	2	2	100.00%
BSBCMM401A	Make a Presentation	8	8	100.00%
BSBCMN302A	Organise personal work priorities and development	6	6	100.00%
BSBCMN310A	Deliver and monitor a service to customers	16	16	100.00%
BSBCMN402A	Develop work priorities	1	1	100.00%
BSBCMN410A	Coordinate implementation of customer service strategies	1	1	100.00%
BSBCMN411A	Monitor a safe workplace	1	1	100.00%
BSBCMN412A	Promote innovation and change	1	1	100.00%
BSBCUS201A	Deliver a service to customers	6	6	100.00%
BSBCUS301A	Deliver and Monitor a Service to Customers	41	41	100.00%
BSBCUS401A	Coordinate Implementation of Customer Service Strategies	8	8	100.00%
BSBCUS403A	Implement Customer Service Standards	2	2	100.00%
BSBCUS501A	Manage quality customer service	1	1	100.00%
BSBFIA402A	Report on Financial Activity	1	1	100.00%
BSBFLM303B	Contribute to effective workplace relationships	1	1	100.00%
BSBFLM303C	Contribute to Effective Workplace Relationships	5	5	100.00%
BSBFLM403B	Implement effective workplace relationships	1	1	100.00%
BSBFLM405B	Implement operational plan	1	1	100.00%
BSBFLM409B	Implement continuous improvement	1	1	100.00%
BSBFLM412A	Promote team effectiveness	1	1	100.00%
BSBHRM401A	Review human resources functions	1	1	100.00%
BSBHRM402A	Recruit, Select and Induct Staff	1	1	100.00%
BSBHRM403A	Support performance management process	1	1	100.00%
BSBHRM503A	Manage performance management systems	1	1	100.00%
BSBHRM504A	Manage workforce planning	1	1	100.00%
BSBINM401A	Implement Workplace Information System	6	6	100.00%
BSBINN301A	Promote Innovation in a Team Environment	2	2	100.00%
BSBMGT401A	Show Leadership in the Workplace	8	8	100.00%
BSBMGT402A	Implement Operational Plan	7	7	100.00%
BSBMGT403A	Implement Continuous Improvement	7	7	100.00%
BSBMGT502B	Manage people performance	1	1	100.00%
BSBMGT515A	Manage operational plan	1	1	100.00%
BSBMKG407A	Make a presentation	1	1	100.00%
BSBOHS407A	Monitor a Safe Workplace	8	8	100.00%
BSBOHS509A	Ensure a safe workplace	1	1	100.00%
BSBRKG404A	Monitor and Maintain Records in an Online Environment	1	1	100.00%
BSBRSK401A	Identify Risk and Apply Risk Management Processes	1	1	100.00%
BSBSUS201A	Participate in Environmentally Sustainable Work Practices	6	6	100.00%
BSBWOR301A	Organise Personal Work Priorities and Development	129	129	100.00%
BSBWOR401A	Establish Effective Workplace Relationships	7	7	100.00%
BSBWOR402A	Promote Team Effectiveness	7	7	100.00%
BSBWOR404A	Develop work priorities	6	6	100.00%
BSBWOR502A	Ensure team effectiveness	1	1	100.00%
BSBWRK410A	Implement industrial relations procedures	1	1	100.00%
OHSCER207A	Operate a Forklift Truck	26	26	100.00%
TAAASS401C	Plan and organise assessment	1	1	100.00%
TAAASS402C	Assess competence	1	1	100.00%
TAAASS403B	Develop assessment tools	1	1	100.00%
TAAASS404B	Participate in assessment validation	1	1	100.00%
TAADEL301C	Provide training through instruction and demonstration of work skills	1	1	100.00%
TAADEL401B	Plan and organise group-based delivery	1	1	100.00%
TAADEL402B	Facilitate group-based learning	1	1	100.00%
TAADEL403B	Facilitate individual learning	1	1	100.00%
TAADEL404B	Facilitate work-based learning	1	1	100.00%
TAADES401B	Use Training Packages to meet client needs	1	1	100.00%
TAADES402B	Design and develop learning programs	1	1	100.00%
TAAENV401B	Work effectively in vocational education and training	1	1	100.00%
TAAENV402B	Foster and promote an inclusive learning culture	1	1	100.00%
TAAENV403B	Ensure a healthy and safe learning environment	1	1	100.00%
TDTA1497B	Use Product Knowledge to Complete Work Operations	1	1	100.00%
TDTA2197B	Despatch Stock	1	1	100.00%
TDTB197B	Check and Assess Operational Capabilities of Equipment	1	1	100.00%
TLIA107C	Secure Cargo	3	3	100.00%
TLIA1107C	Package Goods	149	149	100.00%
TLIA1207C	Pick and Process Orders	151	151	100.00%
TLIA1307C	Receive Goods	44	44	100.00%
TLIA1407C	Use Product Knowledge to Complete Work Operations	114	114	100.00%
TLIA1507C	Complete Receival/Despatch Documentation	63	63	100.00%
TLIA1607C	Use Inventory Systems to Organise Stock Control	31	31	100.00%
TLIA1707C	Apply Product Knowledge to Organise Work Operations	24	24	100.00%
TLIA1807C	Organise Despatch Operations	33	33	100.00%
TLIA1907C	Organise Receival Operations	29	29	100.00%
TLIA2007C	Replenish Stock	47	47	100.00%
TLIA2107C	Despatch Stock	59	59	100.00%
TLIA2207C	Participate in Stocktakes	22	22	100.00%
TLIA2307C	Coordinate Stocktakes	14	14	100.00%

Ident	Modules in Queensland	Enrolments	Completions	Rate
TLIA2407C	Organise Warehouse Records Operations	18	18	100.00%
TLIA2607C	Monitor Storage Facilities	119	119	100.00%
TLIA3107C	Consolidate Freight	3	3	100.00%
TLIA3207C	Organise Transport of Freight or Goods	2	2	100.00%
TLIA3807B	Control and Order Stock	2	2	100.00%
TLIA3907B	Receive and Store Stock	84	84	100.00%
TLIA407C	Process receipt and Delivery of Containers and Cargo	1	1	100.00%
TLIA507C	Check and Evaluate Records and Documentation	6	6	100.00%
TLIA907D	Complete and Check Import/Export Documentation	1	1	100.00%
TLIB107C	Check and Assess Operational Capabilities of Equipment	139	139	100.00%
TLIB407C	Carry Out Vehicle Inspection	72	72	100.00%
TLIC107C	Drive Vehicle	47	47	100.00%
TLID1007C	Operate a Forklift	71	71	100.00%
TLID107C	Shift Materials Safely Using Manual Handling Methods	175	175	100.00%
TLID1207C	Operate Specialised Load Shifting Equipment	3	3	100.00%
TLID1307C	Move Materials Mechanically using Automated Equipment	127	127	100.00%
TLID1407C	Load and Unload Vehicles Carrying Special Loads	1	1	100.00%
TLID1507C	Identify and Label Explosives and Dangerous Goods	1	1	100.00%
TLID207C	Shift a Load Using Manually-Operated Equipment	103	103	100.00%
TLID307D	Handle Dangerous Goods/Hazardous Substances	1	1	100.00%
TLID407C	Load and Unload Goods/Cargo	48	48	100.00%
TLIE107C	Present Routine Workplace Information	97	97	100.00%
TLIE1207C	Consolidate Manifest Documentation	85	85	100.00%
TLIE207C	Estimate/Calculate Mass, Area and Quantify Dimensions	162	162	100.00%
TLIE307C	Participate in Basic Workplace Communication	193	193	100.00%
TLIE407C	Prepare Workplace Documents	50	50	100.00%
TLIE507C	Carry Out Basic Workplace Calculations	23	23	100.00%
TLIE607D	Collect, Analyse and Present Workplace Data and Information	10	10	100.00%
TLIE707B	Use Communication Systems	213	213	100.00%
TLIE807C	Process Workplace Documentation	113	113	100.00%
TLIF1007C	Apply Fatigue Management Strategies	91	91	100.00%
TLIF107C	Follow occupational health and safety procedures	183	183	100.00%
TLIF1407C	Develop and Maintain a Safe Workplace	8	8	100.00%
TLIF207C	Conduct Housekeeping Activities	186	186	100.00%
TLIF607C	Apply Accident-Emergency Procedures	130	130	100.00%
TLIG107C	Work Effectively with Others	174	174	100.00%
TLIG207C	Lead a Work Team or Group	5	5	100.00%
TLIG507C	Organise Transport Workload	2	2	100.00%
TLIG607C	Facilitate Work Teams	7	7	100.00%
TLIG707B	Work in a Socially Diverse Environment	142	142	100.00%
TLIH107D	Interpret Road Maps and Navigate Pre-Determined Routes	6	6	100.00%
TLIH207D	Plan and Navigate Routes	50	50	100.00%
TLIH307C	Prioritise Courier/Delivery Operations	64	64	100.00%
TLII107D	Coordinate Quality Customer Service	5	5	100.00%
TLII1707B	Develop Freight Customers	2	2	100.00%
TLII207D	Apply Customer Service Skills	10	10	100.00%
TLII607C	Provide Freight Forwarding Services to Customers	6	6	100.00%
TLII707D	Provide Freight Forwarding Information to Customers	2	2	100.00%
TLIJ107C	Apply Quality Procedures	137	137	100.00%
TLIJ207C	Apply Quality Systems	95	95	100.00%
TLIK107C	Use Infotechnology Devices and Computer Applications in the Workplace	103	103	100.00%
TLIK307C	Apply Keyboard Skills	7	7	100.00%
TLIL1007C	Assess and Confirm Customer Transport Requirements	4	4	100.00%
TLIL107C	Complete Workplace Orientation/Induction Procedures	160	160	100.00%
TLIL307C	Conduct Induction Process	1	1	100.00%
TLIL3107B	Monitor and Process Attendance Records	2	2	100.00%
TLIL3207B	Implement Equal Employment Equity Strategies	3	3	100.00%
TLIL3307B	Promote Effective Workplace Practice	9	9	100.00%
TLIL3607B	Develop rosters	4	4	100.00%
TLIL3707B	Apply and Amend Rosters	3	3	100.00%
TLIL807C	Complete Routine Administrative Tasks	10	10	100.00%
TLIL907C	Manage Personal Work Priorities and Professional Development	8	8	100.00%
TLIO207D	Follow Security Procedures	5	5	100.00%
		4731	4731	100.00%

Module Enrolments and Completions in Tasmania

Ident	Modules in Tasmania	Enrolments	Completions	Rate
BSBCUS201A	Deliver a service to customers	2	2	100.00%
BSBCUS301A	Deliver and Monitor a Service to Customers	3	3	100.00%
BSBFIA401A	Prepare Financial Reports	1	1	100.00%
BSBFIA402A	Report on Financial Activity	1	1	100.00%
BSBINN301A	Promote Innovation in a Team Environment	2	2	100.00%
BSBSUS201A	Participate in Environmentally Sustainable Work Practices	2	2	100.00%
BSBWOR301A	Organise Personal Work Priorities and Development	2	2	100.00%
SIRXFIN001A	Balance point-of-sale terminal	2	2	100.00%
SIRXINV002A	Maintain and order stock	1	1	100.00%
TLIA1307C	Receive Goods	1	1	100.00%
TLIA1407C	Use Product Knowledge to Complete Work Operations	3	3	100.00%
TLIA1507C	Complete Receival/Despatch Documentation	1	1	100.00%
TLIA1707C	Apply Product Knowledge to Organise Work Operations	1	1	100.00%
TLIB407C	Carry Out Vehicle Inspection	2	2	100.00%
TLID1307C	Move Materials Mechanically using Automated Equipment	2	2	100.00%
TLID407C	Load and Unload Goods/Cargo	1	1	100.00%
TLIE107C	Present Routine Workplace Information	6	6	100.00%
TLIE1207C	Consolidate Manifest Documentation	7	7	100.00%
TLIE207C	Estimate/Calculate Mass, Area and Quantify Dimensions	6	6	100.00%
TLIE407C	Prepare Workplace Documents	2	2	100.00%
TLIE707B	Use Communication Systems	3	3	100.00%
TLIE807C	Process Workplace Documentation	3	3	100.00%
TLIF1007C	Apply Fatigue Management Strategies	6	6	100.00%
TLIG707B	Work in a Socially Diverse Environment	2	2	100.00%
TLIH107D	Interpret Road Maps and Navigate Pre-Determined Routes	3	3	100.00%
TLII207D	Apply Customer Service Skills	2	2	100.00%
TLII607C	Provide Freight Forwarding Services to Customers	2	2	100.00%
TLIJ107C	Apply Quality Procedures	2	2	100.00%
TLIJ207C	Apply Quality Systems	9	9	100.00%
TLIK107C	Use Infotechnology Devices and Computer Applications in the Workplace	3	3	100.00%
TLIK307C	Apply Keyboard Skills	2	2	100.00%
TLIL807C	Complete Routine Administrative Tasks	2	2	100.00%
		87	87	100.00%

Module Enrolments and Completions in South Australia

Ident	Modules in South Australia	Enrolments	Completions	Rate
BSBADM405A	Organise meetings	1	0	0.00%
BSBADM406A	Organise business travel	1	0	0.00%
BSBCMN208A	Deliver a service to customers	2	2	100.00%
BSBCMN209A	Provide information to clients	9	9	100.00%
BSBCMN216A	Create customer relationship	10	10	100.00%
BSBCMN217A	Process customer feedback	7	7	100.00%
BSBCMN302A	Organise personal work priorities and development	68	68	100.00%
BSBCMN310A	Deliver and monitor a service to customers	57	57	100.00%
BSBCMN402A	Develop work priorities	1	1	100.00%
BSBCMN404A	Develop teams and individuals	2	2	100.00%
BSBCMN410A	Coordinate implementation of customer service strategies	2	2	100.00%
BSBCMN411A	Monitor a safe workplace	1	0	0.00%
BSBCMN412A	Promote innovation and change	1	0	0.00%
BSBCMN413A	Implement and monitor environmental policies	1	0	0.00%
BSBCMN419A	Manage projects	4	4	100.00%
BSBCMN420A	Write complex documents	1	0	0.00%
BSBFLM403B	Implement effective workplace relationships	3	3	100.00%
BSBFLM405B	Implement operational plan	4	4	100.00%
BSBFLM406B	Implement workplace information system	3	3	100.00%
BSBFLM409A	Implement continuous improvement	1	0	0.00%
BSBFLM409B	Implement continuous improvement	1	1	100.00%
BSBFLM412A	Promote team effectiveness	4	4	100.00%
BSBHR401A	Administer human resource systems	1	0	0.00%
BSBHR402A	Recruit and select personnel	1	0	0.00%
BSBOHS407A	Monitor a Safe Workplace	1	0	0.00%
BSBSLS401A	Lead a sales team	1	0	0.00%
TDTA1597B	Complete Receival/Despatch Documentation	1	1	100.00%
TDTA1797B	Apply Product Knowledge to Organise Work Operations	2	2	100.00%
TDTA3901A	Receive and Store Stock	1	1	100.00%
TDTD1097B	Operate a Forklift	1	1	100.00%
TDTE297B	Estimate/Calculate Mass, Area and Quantify Dimensions	2	2	100.00%
TDTE497B	Prepare Workplace Documents	2	2	100.00%
TLIA107C	Secure Cargo	31	31	100.00%
TLIA1107C	Package Goods	5	5	100.00%
TLIA1207C	Pick and Process Orders	14	14	100.00%
TLIA1407C	Use Product Knowledge to Complete Work Operations	66	66	100.00%
TLIA1507C	Complete Receival/Despatch Documentation	44	44	100.00%
TLIA1607C	Use Inventory Systems to Organise Stock Control	4	4	100.00%
TLIA1707C	Apply Product Knowledge to Organise Work Operations	45	45	100.00%
TLIA2007C	Replenish Stock	6	6	100.00%
TLIA2107C	Despatch Stock	7	7	100.00%
TLIA2207C	Participate in Stocktakes	4	4	100.00%
TLIA3107C	Consolidate Freight	4	4	100.00%
TLIA3207C	Organise Transport of Freight or Goods	1	1	100.00%
TLIA3907B	Receive and Store Stock	14	14	100.00%
TLIA507C	Check and Evaluate Records and Documentation	8	8	100.00%
TLIB107C	Check and Assess Operational Capabilities of Equipment	24	24	100.00%
TLIB407C	Carry Out Vehicle Inspection	24	24	100.00%
TLIB807C	Carry Out Inspection of Trailers	6	6	100.00%
TLIC507C	Drive Heavy Combination Vehicle	7	7	100.00%
TLID1007C	Operate a Forklift	9	9	100.00%
TLID107C	Shift Materials Safely Using Manual Handling Methods	28	28	100.00%
TLID1307C	Move Materials Mechanically using Automated Equipment	17	17	100.00%
TLID207C	Shift a Load Using Manually-Operated Equipment	4	3	75.00%
TLID407C	Load and Unload Goods/Cargo	4	4	100.00%
TLIE107C	Present Routine Workplace Information	62	62	100.00%
TLIE1207C	Consolidate Manifest Documentation	58	58	100.00%
TLIE1307C	Apply Workplace Statistics	3	3	100.00%
TLIE207C	Estimate/Calculate Mass, Area and Quantify Dimensions	76	76	100.00%
TLIE307C	Participate in Basic Workplace Communication	52	52	100.00%
TLIE407C	Prepare Workplace Documents	57	57	100.00%
TLIE507C	Carry Out Basic Workplace Calculations	13	13	100.00%
TLIE607D	Collect, Analyse and Present Workplace Data and Information	3	3	100.00%
TLIE707B	Use Communication Systems	63	63	100.00%
TLIE807C	Process Workplace Documentation	61	61	100.00%
TLIF1007C	Apply Fatigue Management Strategies	58	58	100.00%
TLIF107C	Follow occupational health and safety procedures	47	47	100.00%
TLIF1307C	Coordinate Breakdowns and Emergencies	6	6	100.00%
TLIF1407C	Develop and Maintain a Safe Workplace	5	5	100.00%
TLIF207C	Conduct Housekeeping Activities	37	37	100.00%
TLIF307C	Implement and monitor occupational health and safety procedures	7	7	100.00%
TLIF607C	Apply Accident-Emergency Procedures	18	18	100.00%
TLIG107C	Work Effectively with Others	51	51	100.00%
TLIG207C	Lead a Work Team or Group	13	13	100.00%
TLIG607C	Facilitate Work Teams	10	10	100.00%
TLIG707B	Work in a Socially Diverse Environment	75	75	100.00%

Ident	Modules in South Australia	Enrolments	Completions	Rate
TLIH207D	Plan and Navigate Routes	40	40	100.00%
TLIH307C	Prioritise Courier/Delivery Operations	17	17	100.00%
TLII107D	Coordinate Quality Customer Service	2	2	100.00%
TLII1607B	Service Freight Customers	1	1	100.00%
TLII207D	Apply Customer Service Skills	16	16	100.00%
TLII107C	Apply Quality Procedures	18	18	100.00%
TLII207C	Apply Quality Systems	71	71	100.00%
TLIK107C	Use Infotechnology Devices and Computer Applications in the Workplace	50	50	100.00%
TLIK307C	Apply Keyboard Skills	2	2	100.00%
TLIL107C	Complete Workplace Orientation/Induction Procedures	4	4	100.00%
TLIL3307B	Promote Effective Workplace Practice	8	8	100.00%
TLIL507D	Apply Conflict/Grievance Resolution Strategies	1	1	100.00%
TLIL5807A	Plan a career in logistics	4	4	100.00%
TLIL807C	Complete Routine Administrative Tasks	9	9	100.00%
TLIL907C	Manage Personal Work Priorities and Professional Development	6	6	100.00%
TLIO207D	Follow Security Procedures	43	43	100.00%
TLIP107C	Develop Plans to Meet Customer and Organisation Needs	3	3	100.00%
TLIP507C	Manage Workplace Information	8	8	100.00%
TLIQ407C	Organise Freight Invoicing and Payment	1	1	100.00%
TLIR107C	Monitor Supplier Performance	1	1	100.00%
TLIT307C	Identify and Classify Records to be Captured	1	1	100.00%
TLIT607C	Provide Records Retrieval Service	1	1	100.00%
		1655	1643	99.27%

Module Enrolments and Completions in Northern Territory

Ident	Modules in Northern Territory	Enrolments	Completions	Rate
BSBCMN208A	Deliver a service to customers	2	2	100.00%
BSBCMN209A	Provide information to clients	2	2	100.00%
BSBCMN216A	Create customer relationship	3	3	100.00%
BSBCMN217A	Process customer feedback	3	3	100.00%
BSBCMN302A	Organise personal work priorities and development	14	14	100.00%
BSBCMN310A	Deliver and monitor a service to customers	9	9	100.00%
TLIA1107C	Package Goods	1	1	100.00%
TLIA1207C	Pick and Process Orders	10	10	100.00%
TLIA1307C	Receive Goods	9	9	100.00%
TLIA1407C	Use Product Knowledge to Complete Work Operations	12	12	100.00%
TLIA1507C	Complete Receipt/Despatch Documentation	13	13	100.00%
TLIA1607C	Use Inventory Systems to Organise Stock Control	12	12	100.00%
TLIA1707C	Apply Product Knowledge to Organise Work Operations	4	4	100.00%
TLIA2007C	Replenish Stock	3	3	100.00%
TLIA2107C	Despatch Stock	9	9	100.00%
TLIA2207C	Participate in Stocktakes	4	4	100.00%
TLIA2307C	Coordinate Stocktakes	8	8	100.00%
TLIA3107C	Consolidate Freight	3	3	100.00%
TLIA3207C	Organise Transport of Freight or Goods	2	2	100.00%
TLIA3807B	Control and Order Stock	4	4	100.00%
TLIA3907B	Receive and Store Stock	5	5	100.00%
TLIA507C	Check and Evaluate Records and Documentation	7	7	100.00%
TLIC107C	Drive Vehicle	1	1	100.00%
TLID1007C	Operate a Forklift	5	5	100.00%
TLID107C	Shift Materials Safely Using Manual Handling Methods	13	13	100.00%
TLID1307C	Move Materials Mechanically using Automated Equipment	1	1	100.00%
TLID207C	Shift a Load Using Manually-Operated Equipment	5	5	100.00%
TLID407C	Load and Unload Goods/Cargo	6	6	100.00%
TLIE1207C	Consolidate Manifest Documentation	8	8	100.00%
TLIE1307C	Apply Workplace Statistics	1	1	100.00%
TLIE207C	Estimate/Calculate Mass, Area and Quantify Dimensions	1	1	100.00%
TLIE307C	Participate in Basic Workplace Communication	17	17	100.00%
TLIE407C	Prepare Workplace Documents	11	11	100.00%
TLIE507C	Carry Out Basic Workplace Calculations	7	7	100.00%
TLIE607D	Collect, Analyse and Present Workplace Data and Information	3	3	100.00%
TLIE707B	Use Communication Systems	6	6	100.00%
TLIE807C	Process Workplace Documentation	6	6	100.00%
TLIF107C	Follow occupational health and safety procedures	15	15	100.00%
TLIF1407C	Develop and Maintain a Safe Workplace	2	2	100.00%
TLIF207C	Conduct Housekeeping Activities	16	16	100.00%
TLIF407C	Organise OH&S Procedures in the Workplace	1	1	100.00%
TLIF607C	Apply Accident-Emergency Procedures	5	5	100.00%
TLIF707C	Implement and Coordinate Accident-Emergency Procedures	1	1	100.00%
TLIG107C	Work Effectively with Others	16	16	100.00%
TLIG207C	Lead a Work Team or Group	4	4	100.00%
TLIG507C	Organise Transport Workload	1	1	100.00%
TLIG607C	Facilitate Work Teams	7	7	100.00%
TLIG707B	Work in a Socially Diverse Environment	3	3	100.00%
TLII107D	Coordinate Quality Customer Service	8	8	100.00%
TLII207D	Apply Customer Service Skills	17	17	100.00%
TLII107C	Apply Quality Procedures	14	14	100.00%
TLII207C	Apply Quality Systems	3	3	100.00%
TLIK107C	Use Infotechnology Devices and Computer Applications in the Workplace	14	14	100.00%
TLIL107C	Complete Workplace Orientation/Induction Procedures	4	4	100.00%
TLIL3007B	Control a furniture warehouse	2	2	100.00%
TLIL3307B	Promote Effective Workplace Practice	2	2	100.00%
TLIL3707B	Apply and Amend Rosters	1	1	100.00%
TLIL507D	Apply Conflict/Grievance Resolution Strategies	1	1	100.00%
TLIL5807A	Plan a career in logistics	1	1	100.00%
TLIL807C	Complete Routine Administrative Tasks	2	2	100.00%
TLIL907C	Manage Personal Work Priorities and Professional Development	4	4	100.00%
TLIP1307A	Implement and monitor logistics planning and process	1	1	100.00%
TLIP507C	Manage Workplace Information	7	7	100.00%
TLIU107B	Implement and Monitor Environmental Protection Policies and Procedures	1	1	100.00%
		383	383	100.00%

Module Enrolments and Completions in New South Wales

Ident	Modules in New South Wales	Enrolments	Completions	Rate
BSBADM101A	Use business equipment and resources	1	1	100.00%
BSBADM405B	Organise Meetings	2	2	100.00%
BSBADM407B	Administer Projects	1	1	100.00%
BSBADM409A	Coordinate Business Resources	1	1	100.00%
BSBCMM401A	Make a Presentation	2	2	100.00%
BSBCMN102A	Complete daily work activities	1	1	100.00%
BSBCMN216A	Create customer relationship	1	1	100.00%
BSBCMN302A	Organise personal work priorities and development	212	212	100.00%
BSBCMN310A	Deliver and monitor a service to customers	289	289	100.00%
BSBCMN404A	Develop teams and individuals	5	5	100.00%
BSBCMN412A	Promote innovation and change	2	2	100.00%
BSBCMN416A	Identify risk and apply risk management processes	1	1	100.00%
BSBCUS201A	Deliver a service to customers	6	6	100.00%
BSBCUS301A	Deliver and Monitor a Service to Customers	21	21	100.00%
BSBCUS401A	Coordinate Implementation of Customer Service Strategies	2	2	100.00%
BSBCUS402A	Address Customer Needs	2	2	100.00%
BSBCUS501A	Manage quality customer service	35	35	100.00%
BSBDIV301A	Work Effectively with Diversity	2	2	100.00%
BSBEU401A	Review and Maintain a Website	2	2	100.00%
BSBFIA301A	Maintain Financial Records	2	2	100.00%
BSBFIA401A	Prepare Financial Reports	2	2	100.00%
BSBFLM303C	Contribute to Effective Workplace Relationships	7	7	100.00%
BSBFLM403B	Implement effective workplace relationships	2	2	100.00%
BSBFLM405B	Implement operational plan	1	1	100.00%
BSBFLM409B	Implement continuous improvement	2	2	100.00%
BSBFLM412A	Promote team effectiveness	2	2	100.00%
BSBHRM504A	Manage workforce planning	33	33	100.00%
BSBINM301A	Organise Workplace Information	2	2	100.00%
BSBINM401A	Implement Workplace Information System	1	1	100.00%
BSBINN301A	Promote Innovation in a Team Environment	4	4	100.00%
BSBITA401A	Design Databases	1	1	100.00%
BSBITS401A	Maintain Business Technology	2	2	100.00%
BSBITU304A	Produce Spreadsheets	2	2	100.00%
BSBITU401A	Design and Develop Complex Text Documents	2	2	100.00%
BSBITU402A	Develop and Use Complex Spreadsheets	3	3	100.00%
BSBITU404A	Produce Complex Desktop Published Documents	3	3	100.00%
BSBLED501A	Develop a workplace learning environment	2	2	100.00%
BSBMGT401A	Show Leadership in the Workplace	1	1	100.00%
BSBMGT403A	Implement Continuous Improvement	1	1	100.00%
BSBMGT404A	Lead and Facilitate Off-Site Staff	1	1	100.00%
BSBMGT502B	Manage people performance	29	29	100.00%
BSBMGT515A	Manage operational plan	37	37	100.00%
BSBMGT516A	Facilitate continuous improvement	20	20	100.00%
BSBMKG413A	Promote Products and Services	1	1	100.00%
BSBOHS201A	Participate in OHS Processes	3	1	33.33%
BSBOHS407A	Monitor a Safe Workplace	3	2	66.67%
BSBOHS509A	Ensure a safe workplace	29	29	100.00%
BSBPMG510A	Manage Projects	3	3	100.00%
BSBREL401A	Establish Networks	2	2	100.00%
BSBRES401A	Analyse and Present Research Information	2	2	100.00%
BSBRSK401A	Identify Risk and Apply Risk Management Processes	1	1	100.00%
BSBSUS201A	Participate in Environmentally Sustainable Work Practices	2	2	100.00%
BSBWOR202A	Organise and complete daily work activities	1	1	100.00%
BSBWOR301A	Organise Personal Work Priorities and Development	15	15	100.00%
BSBWOR402A	Promote Team Effectiveness	1	1	100.00%
BSBWOR501A	Manage personal work priorities and professional development	36	36	100.00%
BSBWOR502A	Ensure team effectiveness	37	37	100.00%
BSBWRK509A	Manage industrial relations	20	20	100.00%
BSBWRT401A	Write Complex Documents	2	2	100.00%
SIRWSLS003A	Optimise customer and territory coverage	8	8	100.00%
SIRXCCS006A	Maintain business to business relationships	8	8	100.00%
SIRXFIN001A	Balance point-of-sale terminal	2	2	100.00%
SIRXFIN003A	Produce financial reports	2	2	100.00%
SIRXINV002A	Maintain and order stock	2	2	100.00%
SIRXSL004A	Build relationships with customers	8	8	100.00%
TAAASS401C	Plan and organise assessment	30	30	100.00%
TAAASS402C	Assess competence	30	29	96.67%
TAAASS403B	Develop assessment tools	30	30	100.00%
TAAASS404B	Participate in assessment validation	30	30	100.00%
TAADEL301C	Provide training through instruction and demonstration of work skills	30	30	100.00%
TAADEL401B	Plan and organise group-based delivery	30	30	100.00%
TAADEL402B	Facilitate group-based learning	30	30	100.00%
TAADEL403B	Facilitate individual learning	30	30	100.00%
TAADEL404B	Facilitate work-based learning	30	30	100.00%
TAADES401B	Use Training Packages to meet client needs	26	26	100.00%
TAADES402B	Design and develop learning programs	30	30	100.00%

Ident	Modules in New South Wales	Enrolments	Completions	Rate
TAAENV401B	Work effectively in vocational education and training	24	24	100.00%
TAAENV402B	Foster and promote an inclusive learning culture	27	27	100.00%
TAAENV403B	Ensure a healthy and safe learning environment	24	24	100.00%
TDTA1197B	Package Goods	12	12	100.00%
TDTA1297B	Pick and Process Orders	20	20	100.00%
TDTA1397B	Receive Goods	27	27	100.00%
TDTA1497B	Use Product Knowledge to Complete Work Operations	54	54	100.00%
TDTA1597B	Complete Receival/Despatch Documentation	14	14	100.00%
TDTA1797B	Apply Product Knowledge to Organise Work Operations	8	8	100.00%
TDTA1897B	Organise Despatch Operations	13	13	100.00%
TDTA197B	Secure Cargo	1	1	100.00%
TDTA1997B	Organise Receival Operations	11	11	100.00%
TDTA2197B	Despatch Stock	19	19	100.00%
TDTA2297B	Participate in Stocktakes	3	3	100.00%
TDTA3901A	Receive and Store Stock	7	7	100.00%
TDTB197B	Check and Assess Operational Capabilities of Equipment	16	16	100.00%
TDTB497B	Carry Out Vehicle Inspection	34	34	100.00%
TDTD1397B	Move Materials Mechanically Using Automated Equipment	10	10	100.00%
TDTD197B	Shift Materials Safely Using Manual Handling Methods	13	13	100.00%
TDTD297B	Shift a Load Using Manually-Operated Equipment	3	3	100.00%
TDTD397C	Handle Dangerous Goods/Hazardous Substances	2	2	100.00%
TDTD497B	Load and Unload Goods/Cargo	4	4	100.00%
TDTE1298B	Consolidate Manifest Documentation	63	63	100.00%
TDTE197B	Present Routine Workplace Information	34	34	100.00%
TDTE297B	Estimate/Calculate Mass, Area and Quantify Dimensions	108	108	100.00%
TDTE397B	Participate in Basic Workplace Communication	14	14	100.00%
TDTE497B	Prepare Workplace Documents	53	53	100.00%
TDTE597B	Carry Out Basic Workplace Calculations	8	8	100.00%
TDTE697C	Collect, Analyse and Present Workplace Data and Information	3	3	100.00%
TDTE701A	Use Communication Systems	45	45	100.00%
TDTE897B	Process Workplace Documentation	28	28	100.00%
TDTF1097B	Apply Fatigue Management Strategies	40	40	100.00%
TDTF1498B	Develop and Maintain a Safe Workplace	4	4	100.00%
TDTF197B	Follow OHS Procedures	12	12	100.00%
TDTF297B	Conduct Housekeeping Activities	12	12	100.00%
TDTF397B	Implement and Monitor OHS Procedures	6	6	100.00%
TDTF697B	Apply Accident-Emergency Procedures	17	17	100.00%
TDTG197B	Work Effectively with Others	11	11	100.00%
TDTG297B	Lead a Work Team or Group	1	1	100.00%
TDTG698B	Facilitate Work Teams	2	2	100.00%
TDTG701A	Work in a Socially Diverse Environment	46	46	100.00%
TDTGCSO01A	Create Customer Relationship	1	1	100.00%
TDTGCSO02A	Deal with Customer Feedback	7	7	100.00%
TDTGCSO04A	Meet Customer Needs and Expectations	7	7	100.00%
TDTGCSO06A	Address Customer Needs	1	1	100.00%
TDTGCST03A	Process Customer Complaints	2	2	100.00%
TDTH297C	Plan and navigate routes	57	57	100.00%
TDTH398B	Prioritise Courier/Delivery Operations	45	45	100.00%
TDTI197C	Coordinate Quality Customer Service	1	1	100.00%
TDTI297C	Apply Customer Service Skills	3	3	100.00%
TDTI197B	Apply Quality Procedures	10	10	100.00%
TDTI297B	Apply Quality Systems	122	122	100.00%
TDTK197B	Use Infotechnology Devices and Computer Applications in the Workplace	49	49	100.00%
TDTL197B	Complete Workplace Orientation/Induction Procedures	10	10	100.00%
TDTL3301A	Promote Effective Workplace Practice	1	1	100.00%
TDTL397B	Conduct Induction Process	1	1	100.00%
TDTL597C	Apply Conflict/Grievance Resolution Strategies	2	2	100.00%
TDTL898B	Complete Routine Administrative Tasks	1	1	100.00%
TDTL998B	Manage personal work priorities and professional development	1	1	100.00%
TDTO297B	Follow Security Procedures	1	1	100.00%
TDTP197B	Develop Plans to Meet Customer and Organisation Needs	2	2	100.00%
TDTP297B	Facilitate and Capitalise on Change in the Workplace	3	3	100.00%
TDTP598B	Manage workplace information	4	4	100.00%
TDTR198B	Monitor supplier performance	3	3	100.00%
TDTR298B	Source goods/services and evaluate contractors	1	1	100.00%
TLIA107C	Secure Cargo	102	102	100.00%
TLIA1107C	Package Goods	324	324	100.00%
TLIA1207C	Pick and Process Orders	332	332	100.00%
TLIA1307C	Receive Goods	342	342	100.00%
TLIA1407C	Use Product Knowledge to Complete Work Operations	387	387	100.00%
TLIA1507C	Complete Receival/Despatch Documentation	6	6	100.00%
TLIA1607C	Use Inventory Systems to Organise Stock Control	48	48	100.00%
TLIA1707C	Apply Product Knowledge to Organise Work Operations	72	72	100.00%
TLIA1807C	Organise Despatch Operations	3	3	100.00%
TLIA1907C	Organise Receival Operations	4	4	100.00%
TLIA2007C	Replenish Stock	50	50	100.00%
TLIA2107C	Despatch Stock	354	354	100.00%
TLIA2207C	Participate in Stocktakes	69	69	100.00%

Ident	Modules in New South Wales	Enrolments	Completions	Rate
TLIA2307C	Coordinate Stocktakes	12	12	100.00%
TLIA2407C	Organise Warehouse Records Operations	1	1	100.00%
TLIA3107C	Consolidate Freight	14	14	100.00%
TLIA3207C	Organise Transport of Freight or Goods	14	14	100.00%
TLIA3807B	Control and Order Stock	3	3	100.00%
TLIA3907B	Receive and Store Stock	2	2	100.00%
TLIA907D	Complete and Check Import/Export Documentation	1	1	100.00%
TLIB107C	Check and Assess Operational Capabilities of Equipment	269	269	100.00%
TLIB407C	Carry Out Vehicle Inspection	73	73	100.00%
TLIC107C	Drive Vehicle	5	5	100.00%
TLID1007C	Operate a Forklift	2	2	100.00%
TLID107C	Shift Materials Safely Using Manual Handling Methods	166	165	99.40%
TLID1307C	Move Materials Mechanically using Automated Equipment	272	272	100.00%
TLID207C	Shift a Load Using Manually-Operated Equipment	72	71	98.61%
TLID307D	Handle Dangerous Goods/Hazardous Substances	5	5	100.00%
TLID407C	Load and Unload Goods/Cargo	1	1	100.00%
TLIE107C	Present Routine Workplace Information	75	75	100.00%
TLIE1207C	Consolidate Manifest Documentation	46	46	100.00%
TLIE207C	Estimate/Calculate Mass, Area and Quantify Dimensions	214	214	100.00%
TLIE307C	Participate in Basic Workplace Communication	164	161	98.17%
TLIE407C	Prepare Workplace Documents	179	179	100.00%
TLIE507C	Carry Out Basic Workplace Calculations	24	24	100.00%
TLIE607D	Collect, Analyse and Present Workplace Data and Information	1	1	100.00%
TLIE707B	Use Communication Systems	81	81	100.00%
TLIE807C	Process Workplace Documentation	82	82	100.00%
TLIF1007C	Apply Fatigue Management Strategies	79	79	100.00%
TLIF107C	Follow occupational health and safety procedures	196	196	100.00%
TLIF1407C	Develop and Maintain a Safe Workplace	13	13	100.00%
TLIF207C	Conduct Housekeeping Activities	187	187	100.00%
TLIF307C	Implement and monitor occupational health and safety procedures	53	53	100.00%
TLIF407C	Organise OH&S Procedures in the Workplace	49	49	100.00%
TLIF607C	Apply Accident-Emergency Procedures	323	323	100.00%
TLIF6207A	Apply Awareness of Safeworking Rules and Regulations	5	5	100.00%
TLIG107C	Work Effectively with Others	138	138	100.00%
TLIG207C	Lead a Work Team or Group	53	53	100.00%
TLIG607C	Facilitate Work Teams	13	13	100.00%
TLIG707B	Work in a Socially Diverse Environment	346	346	100.00%
TLIH107D	Interpret Road Maps and Navigate Pre-Determined Routes	6	6	100.00%
TLIH207D	Plan and Navigate Routes	24	24	100.00%
TLIH307C	Prioritise Courier/Delivery Operations	77	77	100.00%
TLII207D	Apply Customer Service Skills	29	29	100.00%
TLII607C	Provide Freight Forwarding Services to Customers	3	3	100.00%
TLIJ107C	Apply Quality Procedures	77	77	100.00%
TLIJ207C	Apply Quality Systems	225	225	100.00%
TLIK107C	Use Infotechnology Devices and Computer Applications in the Workplace	95	95	100.00%
TLIK307C	Apply Keyboard Skills	6	6	100.00%
TLIL107C	Complete Workplace Orientation/Induction Procedures	43	43	100.00%
TLIL307C	Conduct Induction Process	3	3	100.00%
TLIL3307B	Promote Effective Workplace Practice	13	13	100.00%
TLIL807C	Complete Routine Administrative Tasks	6	6	100.00%
TLILIC108A	Licence to operate a forklift truck	30	30	100.00%
TLIO207D	Follow Security Procedures	88	88	100.00%
TLIP507C	Manage Workplace Information	14	14	100.00%
TLIT207C	Document a Records System	1	1	100.00%
TLIT907C	Undertake Movement of Records	1	1	100.00%
TLIU107B	Implement and Monitor Environmental Protection Policies and Procedures	1	1	100.00%
		8520	8511	99.89%

Ident	Modules in Australia Captial Territory	Enrolments	Completions	Rate
TLIF107C	Follow occupational health and safety procedures	5	5	100.00%
		5	5	100.00%

Module Enrolments and Completions in WA

Ident	Module	Enrolments	Completions		
			Total	SoA	Cert
BSBADM101A	Use business equipment and resources	5	5	1	3
BSBADM405B	Organise meetings	3	3	0	0
BSBCMN208A	Deliver a service to customers	3	0	0	0
BSBCMN209A	Provide information to clients	3	0	0	0
BSBCMN216A	Create customer relationship	3	0	0	0
BSBCMN217A	Process customer feedback	3	0	0	0
BSBCMN302A	Organise personal work priorities and development	4	2	0	2
BSBCMN310A	Deliver and monitor a service to customers	6	3	0	3
BSBCUS201A	Deliver a service to customers	11	6	0	5
BSBCUS301A	Deliver and monitor a service to customers	167	151	4	146
BSBCUS501A	Manage quality customer service	4	4	0	4
BSBDIV301A	Work effectively with diversity	2	2	0	2
BSBFIA301A	Maintain financial records	2	2	0	2
BSBFIA303A	Process accounts payable and receivable	1	1	0	1
BSBFIA401A	Prepare financial reports	1	1	0	0
BSBFIA402A	Report on financial activity	1	1	0	0
BSBFLM303A	Contribute to effective workplace relationships	1	1	0	1
BSBFLM303C	Contribute to effective workplace relationships	2	2	0	2
BSBHRM402A	Recruit, select and induct staff	1	1	0	1
BSBHRM501A	Manage human resources services	3	3	0	2
BSBHRM503A	Manage performance management systems	1	1	0	1
BSBHRM504A	Manage workforce planning	3	3	0	2
BSBHRM506A	Manage recruitment selection and induction processes	3	3	0	2
BSBIND201A	Work effectively in a business environment	1	1	0	1
BSBINM201A	Process and maintain workplace information	1	1	0	1
BSBINM301A	Organise workplace information	5	5	0	5
BSBINM501A	Manage an information or knowledge management system	1	1	0	0
BSBINN301A	Promote innovation in a team environment	2	2	0	1
BSBITU304A	Produce spreadsheets	3	3	0	3
BSBITU307A	Develop keyboarding speed and accuracy	1	1	0	1
BSBITU402A	Develop and use complex spreadsheets	1	1	0	0
BSBLED501A	Develop a workplace learning environment	1	1	0	1
BSBLED502A	Manage programs that promote personal effectiveness	3	3	0	2
BSBMGT403A	Implement continuous improvement	1	1	0	1
BSBMGT515A	Manage operational plan	2	2	0	1
BSBMGT516A	Facilitate continuous improvement	2	2	0	2
BSBOHS201A	Participate in OHS processes	4	2	0	2
BSBOHS407A	Monitor a safe workplace	2	2	0	1
BSBOHS509A	Ensure a safe workplace	3	3	0	2
BSBPMG510A	Manage projects	7	7	0	5
BSBRSK501A	Manage risk	2	2	0	0
BSBSUS501A	Develop workplace policy and procedures for sustainability	1	1	0	1
BSBWOR202A	Organise and complete daily work activities	2	2	0	2
BSBWOR301A	Organise personal work priorities and development	170	154	4	150
BSBWOR401A	Establish effective workplace relationships	1	1	0	0
BSBWOR501A	Manage personal work priorities and professional development	6	6	0	5
BSBWOR502A	Ensure team effectiveness	3	3	0	3
BSBWRK509A	Manage industrial relations	2	2	0	2
HLTFA402B	Apply advanced first aid	1	1	0	1
HLTFA403A	Manage first aid in the workplace	1	1	0	1
MNMG237A	Work safely at heights	1	1	0	1
SIRXFIN001A	Balance point-of-sale terminal	3	3	0	3
SIRXFIN003A	Produce financial reports	3	3	0	3
SIRXINV001A	Perform stock control procedures	2	1	0	1
SIRXINV002A	Maintain and order stock	3	3	0	3
SIRXOHS003A	Provide a safe working environment	2	2	0	2
SIRXRSK002A	Maintain store security	1	1	0	1
SIRXSL005A	Manage sales and service delivery	2	2	0	2
TAAASS401C	PLAN AND ORGANISE ASSESSMENT	4	4	0	4
TAAASS402C	ASSESS COMPETENCE	4	4	0	4
TAAASS403B	Develop assessment tools	3	3	0	3
TAAASS404B	PARTICIPATE IN ASSESSMENT VALIDATION	4	4	0	4
TAADEL301C	Provide training through instruction and demonstration of work skills	3	3	0	3
TAADEL401B	PLAN AND ORGANISE GROUP-BASED DELIVERY	4	4	0	4
TAADEL402B	FACILITATE GROUP-BASED LEARNING	4	4	0	4
TAADEL403B	Facilitate individual learning	3	3	0	3
TAADEL404B	Facilitate work-based learning	3	3	0	3
TAADES401B	Use Training Packages to meet client needs	2	2	0	2
TAADES402B	Design and develop learning programs	2	2	0	2
TAAENV401B	WORK EFFECTIVELY IN VOCATIONAL EDUCATION AND TRAINING	4	4	0	4
TAAENV402B	Foster and promote an inclusive learning culture	3	3	0	3
TAAENV403B	ENSURE A HEALTHY AND SAFE LEARNING ENVIRONMENT	4	4	0	4
TLIA107C	Secure cargo	4	4	1	2
TLIA1107C	Package goods	41	40	2	33
TLIA1207C	Pick and process orders	46	46	4	33

Ident	Module	Enrolments	Completions		
			Total	SoA	Cert
TLIA1307C	Receive goods	7	7	0	4
TLIA1407C	Use product knowledge to complete work operations	111	66	6	45
TLIA1507C	Complete receipt/despatch documentation	59	51	1	49
TLIA1607C	Use inventory systems to organise stock control	21	15	1	13
TLIA1707C	Apply product knowledge to organise work operations	311	277	1	274
TLIA1807C	Organise despatch operations	17	13	1	12
TLIA2007C	Replenish stock	12	12	1	8
TLIA2107C	Despatch stock	16	16	1	12
TLIA2207C	Participate in stocktakes	34	30	2	25
TLIA2607C	Monitor storage facilities	472	236	0	236
TLIA3907B	Receive and store stock	63	55	0	55
TLIB107C	Check and assess operational capabilities of equipment	53	52	6	42
TLIB407C	Carry out vehicle inspection	7	7	0	3
TLIB807C	Carry out inspection of trailers	4	4	0	1
TLIC107C	Drive vehicle	7	5	0	2
TLIC207C	Drive light rigid vehicle	5	5	0	3
TLID1007C	Operate a forklift	9	8	0	8
TLID107C	Shift materials safely using manual handling methods	76	68	6	17
TLID1307C	Move materials mechanically using automated equipment	44	43	5	35
TLID207C	Shift a load using manually-operated equipment	47	31	3	16
TLID307D	Handle dangerous goods/hazardous substances	3	3	0	3
TLID407C	Load and unload goods/cargo	2	2	0	1
TLIE107C	Present routine workplace information	9	9	0	4
TLIE1207C	Consolidate manifest documentation	4	4	0	1
TLIE207C	Estimate/calculate mass, area and quantify dimensions	4	4	0	1
TLIE307C	Participate in basic workplace communication	98	79	10	20
TLIE407C	Prepare workplace documents	50	24	1	21
TLIE507C	Carry out basic workplace calculations	40	32	3	8
TLIE607D	Collect, analyse and present workplace data and information	2	2	0	1
TLIE707B	Use communication systems	36	20	0	16
TLIE807C	Process workplace documentation	96	61	6	35
TLIF1007C	Apply fatigue management strategies	3	3	0	3
TLIF107C	Follow occupational health and safety procedures	95	85	15	22
TLIF1307C	Coordinate breakdowns and emergencies	2	2	0	2
TLIF2007B	Manage emergencies	1	1	0	0
TLIF207C	Conduct housekeeping activities	73	55	7	18
TLIF307C	Implement and monitor OH&S procedures	1	1	0	1
TLIF607C	Apply accident-emergency procedures	6	6	0	5
TLIG107C	Work effectively with others	93	83	15	19
TLIG207C	Lead a work team or group	4	4	0	3
TLIG707B	Work in a socially diverse environment	78	70	3	63
TLIH107D	Interpret Road Maps and Navigate Pre-determined Routes	3	3	0	3
TLIH207D	PLAN AND NAVIGATE ROUTES	6	6	0	3
TLIH307C	Prioritise courier/delivery operations	1	1	0	1
TLII107D	Coordinate quality customer service	1	1	0	1
TLII1807B	Manage customer service	1	1	0	0
TLII207D	Apply customer service skills	18	18	2	6
TLIJ107C	Apply Quality Procedures	91	89	4	62
TLIJ207C	Apply quality systems	324	302	0	298
TLIJ707C	Conduct internal quality audits	2	2	0	1
TLIK107C	Use infotechnology devices and computer applications in the workplace	61	57	4	43
TLIK307C	Apply keyboard skills	34	20	0	14
TLIL107C	Complete workplace orientation/induction procedures	58	42	5	16
TLIL3307B	Promote effective workplace practice	1	1	0	1
TLIL807C	Complete routine administrative tasks	10	8	0	6
TLIL907C	Manage personal work priorities and professional development	1	1	0	1
TLIO207D	Follow security procedures	5	5	0	0
TLIP107C	Develop plans to meet customer and organisation needs	1	1	0	0
TLIP507C	Manage workplace information	1	1	0	1
TLIP707C	Contribute to the development of a workplace learning environment	1	1	0	0
TLIQ1207B	Sell products and services	3	2	0	1
TLIQ1407A	Manage budgets and financial plans	1	1	0	0
TLIQ207C	Set and achieve budget	1	1	0	0
TLIR307C	Negotiate a contract	1	1	0	0
TLIR507A	Manage a contract	2	2	0	1
TLIT507C	Provide information from and about records	1	1	0	1
TLIU607B	Conduct environmental audits	1	1	0	0
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