

Certificate II in Road Transport Terminal Operations

Overview

This qualification reflects the role of individuals engaged in or entering the road transport terminal operations environment.

Individuals at this level generally work within a team, under the supervision of a manager, supervisor or team leader. Usual tasks involve a set range of tasks involving known routines and procedures such as freight handling, completing documentation, workplace communication, housekeeping and similar tasks.

There is a focus on understanding safety, Chain of Responsibility, and career possibilities in the Transport industry.

Delivery and Structure

Delivery underpins our philosophy that work is the learning and learning is the work. We deliver a combination of formal training sessions and mentoring. We utilise a mix of on-the-job observation and questioning, and workplace-based projects throughout our assessment tasks.

Participants are encouraged to challenge their existing knowledge and extend their boundaries whilst they expand their skill base.

To successfully attain the TLI20221 Certificate II in Road Transport Terminal Operations, students are required to complete a total of sixteen (16) units of competency, comprising:

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- 9 core units
- 1 Fatigue risk management unit
- 6 units from General electives
- up to 2 Imported units*

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*Road Transport Terminal Operations courses may contain up to 2 imported electives from another nationally-recognised course where it is relevant to job role and that FTS is able to deliver on.

Duration:

This course is typically delivered over 6-12 months for full-time employees



Projects:

We believe that to get the most out of a training program, training should be applicable to the trainee's job role. Projects directly impact and relate to your business



Workplace mentors:

A workplace mentor will be assigned from within your business. This ensures that knowledge and skills are reinforced throughout the program.



Delivery Mode

Formal Delivery ➡

Mentoring ➡

Workplace Learning ➡

Formal Sessions

Workplace-based
- face to face
- online
- correspondence
- blended

As needed

Individual or group coaching sessions

Application workplace based

Continuous

Self paced
Workbook or online
Shadowing and observation
On-the-job project facilitation and assessment

This nationally recognised qualification is delivered by Flexible Training Solutions RTOID 6333. It provides skills and knowledge to the industry standard. We actively tailor training for people from diverse backgrounds, including those with disabilities, and encourage all to apply.

For more information or to get started visit
www.flexibletrainingsolutions.com.au

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The below list covers the generally available units for the qualification, though there are further possibilities available using Import units.

If there is something you're wanting to include in the course that isn't listed, please reach out via the contact details below or using the form on our website and we'll see how we can make that work. Please note that not all of our trainers can deliver all units and for some units choice of delivery method may be limited as a result.

Core Units (complete all)

TLID0020	Shift materials safely using manual handling methods
TLIE0002	Process workplace documentation
TLIE0009	Carry out basic workplace calculations
TLIE1003	Participate in basic workplace communication
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLIF0022	Conduct housekeeping activities
TLIF0025	Follow work health and safety procedures
TLIL0007	Complete workplace induction procedures
TLIPC0001	Prepare for work in the road transport industry

Fatigue Risk Management Unit (required)

TLIF2010	Apply fatigue management strategies
TLIF0005*	Apply a fatigue risk management system*

*Requires a specific Assessment type to be used, and may not be delivered in the same way as other units in the course

General elective units (select 6, including Imported Units)

TLIA0020	Package goods
TLIA0021	Participate in stocktakes
TLIA0022	Pick and process orders
TLIA0023	Receive goods
TLIB0002	Carry out vehicle inspection
TLIB2001	Check and assess operational capabilities of equipment
TLIB2008	Carry out inspection of trailers
TLID0006	Move materials mechanically using automated equipment
TLID0015	Load and unload goods/cargo
TLID0016	Operate a forklift
TLIE0006	Present routine workplace information
TLIE2007	Use communications systems
TLIF2006	Apply accident-emergency procedures
TLIG2007	Work in a socially diverse environment
TLIH0005	Interpret road maps and navigate pre-determined routes
TLII0005	Apply customer service skills
TLIJ2001	Apply quality procedures
TLIK2010	Use infotechnology devices in the workplace
TLIO0003	Follow security procedures when working with goods and cargo

For more information contact us directly, or visit us online

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NATIONALLY RECOGNISED
TRAINING

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