

Student Resources

The following organisations may be able to assist you with information. If you are having difficulty obtaining the information you require please telephone Anne Maree Wurth on 03 9852 1100.

Flexible Training Solutions



03 9852 1100



accounts@ftspl.com.au



www.flexibletrainingsolutions.com.au

Useful Telephone Numbers and Websites		
Traineeship information	https://www.education.gov.au/apprenticeships-and-traineeships	Queries regarding employment and training whilst undertaking a Traineeship
Commonwealth Department of Employment & Workplace Relations:	https://www.employment.gov.au/ 1300 488 064	Wages and terms and conditions of employment
Equal Opportunities Commission	1800 134 142	Sexual abuse and harassment complaints
SafeWork NSW	http://www.safework.nsw.gov.au/ 13 10 50	OH&S Issues, Workplace harassment and violence claims
Smart and Skilled—enquiries and complaints	https://smartandskilled.nsw.gov.au/ 1300 772 104 enquiries@smartandskilled.nsw.gov.au	Issues relating to quality of training
Superannuation Guarantee Hotline	13 10 20	Superannuation queries
Apprenticeship Centre	http://www.australianapprenticeships.gov.au/ 13 38 73	Information on traineeships and apprenticeships
Ethnic Communities Council of NSW	http://www.eccnsw.org.au/ 02 9319 0288	English language courses
Crisis/Mental Health Support In an Emergency Call 000	National: 13 11 14 (Lifeline) NSW: 1800 011 511	Personal or mental health problems.
My Future	http://www.myfuture.edu.au/	Career Information Service