

# **Certificate IV in Supply Chain Operations**

#### Overview

The recently created Certificate IV in Supply Chain Operations is designed to combine Warehousing Operations and Logistics qualifications from the previous package and includes an optional specialisation in multiple streams.

Individuals at this level might be expected to evaluate, analyse, and develop new procedures, and provide leadership and guidance to others in skill development and application of skills to their work.

It is generally a requirement for Traineeships that a candidate be in a supervisory or scheduling role.

#### **Delivery and Structure**

Delivery underpins our philosophy that work is the learning and learning is the work. We deliver a combination of formal training sessions and mentoring. We utilise a mix of on-the-job observation and questioning, and workplace-based projects throughout our assessment tasks.

Participants are encouraged to challenge their existing knowledge and extend their boundaries whilst they expand their skill base.

To successfully attain the TLI40321 Certificate IV in Supply Chain Operations, students are required to complete a total of sixteen (16) units of competency, comprising of either:

## **Certificate IV in Supply Chain Operations**

#### General

- 2 Core units
- 1 Licensing unit
- 13 General elective units
  - up to 2 Imported units\*

#### Specialisation\*

- 2 core units
- 1 Licensing unit
- 5 units from 1 of the below specialisations
- 8 General elective units
  - up to 3 Imported units\*

A - Logistics

D - Warehousing

# TLI40321 Certificate IV in **Supply Chain Operations**



\*Supply Chain Operations courses may contain up to 2 imported electives from another nationally-recognised course where it is relevant to job role and that FTS is able to deliver on.

\*FTS is not currently able to deliver full Specialisation in B - Purchasing and Procurementor or C - Transport Scheduling

#### **Duration:**

This course is typically delivered over 9-24 months



## **Delivery Mode**









As needed

Mentoring (**➡**)

Individual or group coaching sessions

#### Application workplace based

Continuous

Self paced



#### Projects:

We believe that to get the most out of a training program, training should be applicable to the trainee's job role. Projects directly impact and relate to your business



#### Workplace-based

face to face

- online
- correspondence
- blended

Workbook or online Shadowing and observation On-the-job project facilitation and assessment

# Workplace mentors: A workplace mentor will be assigned

from within your business. This ensures that knowledge and skills are reinforced throughout the program.



This nationally recognised qualification is delivered by Flexible Training Solutions RTOID 6333. It provides skills and knowledge to the industry standard. We actively tailor training for people from diverse backgrounds, including those with disabilities, and encourage all to apply.

> For more information or to get started visit www.flexibletrainingsolutions.com.au



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The below list covers the generally available units for the qualification, though there are further possibilities available using Import units.

If there is something you're wanting to include in the course that isn't listed, please reach out via the contact details below or using the form on our website and we'll see how we can make that work. Please note that not all of our trainers can deliver all units and for some units choice of delivery method may be limited as a result.

#### Core Units (complete all)

Licensing/Fatigue Units (complete one)				
TLIP0010	Monitor a supply chain operation			
TLIF0014	Monitor the safety of transport activities (Chain of Responsibility)			

TLIF4064	Manage fatigue management policy and procedures
TLIF0006	Administer a fatigue risk management system

## **Specialisation Units**

Five units from a Group must be completed for a Specialisation. These units are also available as General electives. Group B and C units are listed in General electives.

## **Group A: Logistics Operations (five for Specialisation)**

TLIA0031	Organise transport of freight or goods		
TLIE0008	Calculate mass, area and quantify dimensions		
TLIE0010	Identify, analyse and report workplace data and information		
TLIF4066	Implement and supervise transport regulations compliance systems		
TLIP0008	Implement and monitor logistics planning and processes		
TLIX4028	Apply knowledge of logistics		
Curry D. Manchersing Operations (five few Specialisation)			

### **Group D: Warehousing Operations (five for Specialisation)**

Assess and monitor optimum stock levels
Consolidate freight
Implement safety stock systems
Operate a forklift
Shift materials safely using manual handling methods
Monitor warehouse operations
Implement and supervise stocktaking procedures
Maintain stock control and receivals

#### **General elective units**

	BSBOPS403	Apply business risk management processes
	BSBOPS404	Implement customer service strategies
	BSBPEF402	Develop personal work priorities
	BSBPEF403	Lead personal development
	BSBSTR402	Implement continuous improvement
	BSBTWK401	Build and maintain business relationships
	BSBWHS411	Implement and monitor WHS policies, procedures and programs
	TLIA0029	Monitor temperature controlled stock
	TLIE0003	Consolidate manifest documentation
	TLIE0008	Calculate mass, area and quantify dimensions
	TLIE2007	Use communications systems
	TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
	TLIF0025	Follow work health and safety procedures
	TLIF4065	Ensure compliance with Australian Dangerous Goods Code
	TLIG0001	Facilitate work teams
	TLIG0002	Lead a work team
	TLII4001	Coordinate quality customer service
	TLIJ0003	Apply quality systems
s	TLIK2010	Use infotechnology devices in the workplace
2	TLIL0004	Apply conflict and grievance resolution strategies
	TLIL0012	Promote effective workplace practice
	TLIP0009	Manage workplace information
	TLIR0003	Monitor supplier performance
	TLIR0004	Negotiate a contract
	TLIU2012	Participate in environmentally sustainable work practices
	TLIU3011	Implement and monitor environmentally sustainable work practices
	TLIX0004X	Administer inventory systems

Maintain stock control and receivals

For more information contact us directly, or visit us online

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