



Flexible Training Solutions

Certificate III in Supply Chain Operations

Overview

The newly created Certificate III in Supply Chain Operations is designed to combine Warehousing Operations and Logistics qualifications from the previous package and includes an optional specialisation in either of those streams.

Individuals at this level might be expected to organise receipt, storage and despatch of goods, prepare documents for the workplace, use inventory systems, apply relevant WHS procedures including manual handling, conduct some customer service such as taking orders or processing pick-ups, and complete documentation for receipt or despatch.

Delivery and Structure

Delivery underpins our philosophy that work is the learning and learning is the work. We deliver a combination of formal training sessions and mentoring. We utilise a mix of on-the-job observation and questioning, and workplace-based projects throughout our assessment tasks.

Participants are encouraged to challenge their existing knowledge and extend their boundaries whilst they expand their skill base.

To successfully attain the TLI30321 Certificate III in Supply Chain Operations, students are required to complete a total of fourteen (14) units of competency, comprising of either:

Certificate III in Supply Chain Operations

General

- 2 core units
- 12 units from Group C
- up to 3 Imported units*

(Logistics) Specialisation

- 2 core units
- 4 Group A units
- 8 units from Group C
- up to 3 Imported units*

(Warehousing) Specialisation

- 2 core units
- 4 Group B units
- 8 units from Group C
- up to 3 Imported units*

TLI30321 Certificate III in Supply Chain Operations



*Supply Chain Operations courses may contain up to 3 imported electives from another nationally-recognised course where it is relevant to job role and that FTS is able to deliver on.

Duration:

This course is typically delivered over 9-24 months



Projects:

We believe that to get the most out of a training program, training should be applicable to the trainee's job role. Projects directly impact and relate to your business



Workplace mentors:

A workplace mentor will be assigned from within your business. This ensures that knowledge and skills are reinforced throughout the program.



Delivery Mode

Formal Delivery →

Mentoring →

Workplace Learning →

Formal Sessions

Workplace-based
- face to face
- online
- correspondence
- blended

As needed

Individual or group coaching sessions

Application workplace based

Continuous

Self paced
Workbook or online
Shadowing and observation
On-the-job project facilitation and assessment

This nationally recognised qualification is delivered by Flexible Training Solutions RTOID 6333. It provides skills and knowledge to the industry standard. We actively tailor training for people from diverse backgrounds, including those with disabilities, and encourage all to apply.

For more information or to get started visit www.flexibletrainingsolutions.com.au

Certificate III in Supply Chain Operations

The below list covers the generally available units for the qualification, though there are further possibilities available using Import units.

If there is something you're wanting to include in the course that isn't listed, please reach out via the contact details below or using the form on our website and we'll see how we can make that work. Please note that not all of our trainers can deliver all units and for some units choice of delivery method may be limited as a result.

Core Units (complete all)

TLID0020	Shift materials safely using manual handling methods
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)

Specialisation Units

All units in a Group must be completed for a Specialisation. These units are also available as General electives.

Group A: Logistics Operations (all four for Specialisation)

TLIA1001	Secure cargo
TLID0015	Load and unload goods/cargo
TLIE0008	Calculate mass, area and quantify dimensions
TLIH0005	Interpret road maps and navigate pre-determined routes

Group B: Warehousing Operations (all four for Specialisation)

TLIA0004	Complete receipt and despatch documentation
TLIA0010	Identify goods and store to specifications
TLIA0015	Organise receipt and despatch operations
TLIX0013X	Maintain stock control and receipts

Common Import Units (max. 3)

TLIF0025	Follow work health and safety procedures
TLIA0021	Participate in stocktakes
TLIA0022	Pick and process orders

Group C: General elective units

BSBOPS304	Deliver and monitor a service to customers
BSBOPS305	Process customer complaints
BSBPEF301	Organise personal work priorities
TLIA0008	Coordinate stocktakes
TLIA0016	Organise warehouse records operations
TLIA3026	Monitor storage facilities
TLIB2001	Check and assess operational capabilities of equipment
TLID0006	Move materials mechanically using automated equipment
TLID2010	Operate a forklift
TLIE0003	Consolidate manifest documentation
TLIE2007	Use communications systems
TLIF3003	Implement and monitor work health and safety procedures
TLIG3002	Lead a work team or group
TLIJ3002	Apply quality systems
TLIK2010	Use infotechnology devices in the workplace
TLIL0007	Complete workplace induction procedures
TLIO0002	Apply and monitor workplace security procedures
TLIO0003	Follow security procedures when working with goods and cargo
TLIU2012	Participate in environmentally sustainable work practices
TLIU3011	Implement and monitor environmentally sustainable work practices
TLIX0004X	Administer inventory systems
TLIX0013X	Maintain stock control and receipts



Published enrolment fees are available to view on our website at:

<https://flexibletrainingsolutions.com.au/funding/wa-jobs-and-skills-wa/>

For more information contact us directly, or visit us online

Andrea Nicholas

@ andreanicholas@ftspl.com.au

☎ 0459 150 848

🔗 flexibletrainingsolutions.com.au

🌐 [linkedin.com/company/flexible-training-solutions](https://www.linkedin.com/company/flexible-training-solutions)



NATIONALLY RECOGNISED
TRAINING