



Flexible Training Solutions

# Certificate IV in Supply Chain Operations

## Overview

The recently created Certificate IV in Supply Chain Operations is designed to combine Warehousing Operations and Logistics qualifications from the previous package and includes an optional specialisation in multiple streams.

Individuals at this level might be expected to evaluate, analyse, and develop new procedures, and provide leadership and guidance to others in skill development and application of skills to their work.

It is generally a requirement for Traineeships that a candidate be in a supervisory or scheduling role.

## Delivery and Structure

Delivery underpins our philosophy that work is the learning and learning is the work. We deliver a combination of formal training sessions and mentoring. We utilise a mix of on-the-job observation and questioning, and workplace-based projects throughout our assessment tasks.

Participants are encouraged to challenge their existing knowledge and extend their boundaries whilst they expand their skill base.

To successfully attain the TLI40321 Certificate IV in Supply Chain Operations, students are required to complete a total of sixteen (16) units of competency, comprising of either:

## Certificate IV in Supply Chain Operations

### General

- 2 Core units
- 1 Licensing unit
- 13 General elective units
  - up to 2 Imported units\*

### Specialisation\*

- 2 core units
- 1 Licensing unit
- 5 units from 1 of the below specialisations
- 8 General elective units
  - up to 3 Imported units\*

- A - Logistics
- D - Warehousing

\*Supply Chain Operations courses may contain up to 2 imported electives from another nationally-recognised course where it is relevant to job role and that FTS is able to deliver on.

\*FTS is not currently able to deliver full Specialisation in B - Purchasing and Procurement or C - Transport Scheduling

## TLI40321 Certificate IV in Supply Chain Operations



### Duration:

This course is typically delivered over 9-24 months



### Projects:

We believe that to get the most out of a training program, training should be applicable to the trainee's job role. Projects directly impact and relate to your business



### Workplace mentors:

A workplace mentor will be assigned from within your business. This ensures that knowledge and skills are reinforced throughout the program.



## Delivery Mode

Formal Delivery →

Mentoring →

Workplace Learning →

### Formal Sessions

- Workplace-based
  - face to face
  - online
  - correspondence
  - blended

### As needed

- Individual or group coaching sessions
- Application workplace based

### Continuous

- Self paced
- Workbook or online
- Shadowing and observation
- On-the-job project facilitation and assessment

This nationally recognised qualification is delivered by Flexible Training Solutions RTOID 6333. It provides skills and knowledge to the industry standard. We actively tailor training for people from diverse backgrounds, including those with disabilities, and encourage all to apply.

For more information or to get started visit [www.flexibletrainingsolutions.com.au](http://www.flexibletrainingsolutions.com.au)

# Certificate IV in Supply Chain Operations

The below list covers the generally available units for the qualification, though there are further possibilities available using Import units.

If there is something you're wanting to include in the course that isn't listed, please reach out via the contact details below or using the form on our website and we'll see how we can make that work. Please note that not all of our trainers can deliver all units and for some units choice of delivery method may be limited as a result.

## Core Units (complete all)

TLIF0014	Monitor the safety of transport activities (Chain of Responsibility)
TLIP0010	Monitor a supply chain operation

## Licensing/Fatigue Units (complete one)

TLIF4064	Manage fatigue management policy and procedures
TLIF0006*	Administer a fatigue risk management system

## Specialisation Units

Five units from a Group must be completed for a Specialisation.  
These units are also available as General electives. Group B and C units are listed in General electives.

### Group A: Logistics Operations (five for Specialisation)

TLIA0031	Organise transport of freight or goods
TLIE0008	Calculate mass, area and quantify dimensions
TLIE0010	Identify, analyse and report workplace data and information
TLIF4066	Implement and supervise transport regulations compliance systems
TLIP0008	Implement and monitor logistics planning and processes
TLIX4028	Apply knowledge of logistics

### Group D: Warehousing Operations (five for Specialisation)

TLIA0025	Assess and monitor optimum stock levels
TLIA0027	Consolidate freight
TLIA0028	Implement safety stock systems
TLID0016	Operate a forklift
TLID0020	Shift materials safely using manual handling methods
TLIP0011	Monitor warehouse operations
TLIR4008	Implement and supervise stocktaking procedures
TLIX0013X	Maintain stock control and receives

## General elective units

BSBPEF402	Develop personal work priorities
BSBSTR402	Implement continuous improvement
TLIA0029	Monitor temperature controlled stock
TLIE0003	Consolidate manifest documentation
TLIE0008	Calculate mass, area and quantify dimensions
TLIE2007	Use communications systems
TLIF0009	Ensure the safety of transport activities (Chain of Responsibility)
TLIF0025	Follow work health and safety procedures
TLIF4065	Ensure compliance with Australian Dangerous Goods Code
TLIG0001	Facilitate work teams
TLIG0002	Lead a work team
TLII4001	Coordinate quality customer service
TLIJ0003	Apply quality systems
TLIK2010	Use infotechnology devices in the workplace
TLIL0004	Apply conflict and grievance resolution strategies
TLIL0012	Promote effective workplace practice
TLIP0009	Manage workplace information
TLIR0003	Monitor supplier performance
TLIR0004	Negotiate a contract
TLIU2012	Participate in environmentally sustainable work practices
TLIU3011	Implement and monitor environmentally sustainable work practices
TLIX0004X	Administer inventory systems

\*Requires a specific Assessment type to be used, and may not be delivered in the same way as other units in the course



Published enrolment fees are available to view on our website at:

<https://flexibletrainingsolutions.com.au/funding/wa-jobs-and-skills-wa/>

For more information contact us directly, or visit us online

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